

# United States Jobs Expertini®

## Assistant Store Manager

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Company: SEPHORA

Location: Torrance

Category: other-general

Diversity, Inclusion & Belonging: We pledge to create a beauty community where everyone's uniqueness is celebrated, respected, and honored. We will drive diversity, equity, and inclusion in all aspects of our business. We believe in demonstrating our values with action!

### **Assistant Store Manager / Del Amo Mall, Torrance, CA**

As an ASM, you're a key team member who inspires and leads by example. Every day will bring new and exciting challenges so get ready to think creatively, work strategically, and continuously explore to lead your store to success

Your responsibilities include

**Creating Amazing Customer Experiences** Through strong client focus and collaboration you ensure the team is energized and motivated to create a memorable experience for our customers. Provide support to team members and customers in challenging situations and use Sephora's tools and data to measure KPIs and propose action plans to elevate customer experience

**Supporting Store Success** You will drive results by monitoring and analyzing data, leading people, and making good and timely decisions to take the organization forward.

**Operating with energy and passion for the collective good**, you will help make a beautiful first impression through ensuring the store is kept sparkling, services are exceptional, and all feel safe and welcome

**Managing Day to Day Store Operations** You will assist the store manager in driving

operational initiatives and ensuring profitability and efficiency of your store. You will cultivate creativity & disruption to ensure the store represents our brand and culture, using our policies, values, and best practices as your guide

Enhancing our culture by engaging & inspiring through our Sephora values Passion, Innovation, Expertise, Balance, Respect, Teamwork, and Initiative. You will help others grow by understanding their strengths and provide coaching and development

We would love to hear from you if you have

Passion about excellent client service and experiential retail

Previous +4 years retail management experience at an equivalent sales volume store +\$8M

Excellent organizational, analytical, and management skills

Experience as a hands-on leader who loves being on the sales floor to motivate, coach, and help teams succeed

A knack for attracting, identifying, and inspiring employees

Strong emotional intelligence, resilience, communication skills, and the ability to influence team members

The actual pay offered depends on various factors, including qualifications for the position and relevant experience; and other legitimate, non-discriminatory business factors specific to the position or location. Sephora offers comprehensive healthcare and wellbeing benefits based on eligibility; 401(k) savings plan; paid time off and employee discount/product perks.

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