

Associate Technical Consultant

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Company: Makse Group

Location: Denver

Category: other-general

This role is an entry level position as a technology consultant. You will be responsible for solving client's complex business problems and be able to translate requirements into strategies and solutions. This is a hands-on technical position which will be responsible for requirements gathering for integrations/changes, design, development, testing, implementation, and troubleshooting.

This role requires the ability to work in a changeable client-service environment, to be an effective listener and communicator, and to provide creative solutions through targeted resources and technical expertise to our clients.

Job Responsibilities:

Use firm resources to learn and improve understanding of Workday, Leapwork and other technology platforms

Ability to think logically and solve complex client technical requirements and translate into simple language

Provide new solutions through the modification and implementation of existing software tools and platforms as well as contribute to the development novel solutions

Troubleshoot problems by finding their root cause in the system and recommending solutions

Research integration failures, perform root cause analyses, and report back to management

Gather and create detailed integration specifications, field mappings, and designs to support the entire integration deployment life-cycle

Identify client enhancement opportunities for existing and new features introduced across new Workday releases.

Requirements:

Ability to problem solve and troubleshoot

Proficiency in Java is desired

Working knowledge of XML, XSLT, SOAP, and REST calls is a plus

Ability to work in a fast-paced environment with passionate stakeholders and users

Bachelor's degree or higher in Information Technology, Computer Sciences, Information Systems or related field.

About Us:

Makse Group is an expert team of experienced consultants, managers and advisors with a strong passion for supporting the Workday platform and adjacent business functions. The company headquarters are in Dallas-Fort Worth with satellite offices in Denver, Gurgaon and Bangalore.

Our practice focuses on two types of client's services: client-side pre-implementation strategy & support and post-production support & optimization. Projects for us range from small technology startups to the largest of the Fortune 500. We also provide support for designing and executing test cases and help clients optimize their business processes and reporting. Our team is ever learning and growing, we support each other in developing new skills to tackle new challenges.

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