

United States Jobs Expertini®

Banquet Captain

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Company: Great Wolf Lodge

Location: Empire

Category: other-general

Pay:\$19 per hour

At Great Wolf, the **Banquet Captain** is responsible for ensuring the overall satisfaction for event and meeting guests. The Banquet Captain oversees a team of banquet set-up and servers, serves food and beverages to banquet guests and takes food and beverage orders when there are not enough servers present.

Hiring immediately with full-time, part-time, and flexible scheduling

Join our Pack:

Grow your career. A great place to start or advance your career with cross-training, scholarship fund, and talent development programs at all levels

Great Perks : Take advantage of exclusive perks for you, your family, and friends – including discounted vacations and employee referral incentives

Learn While You Earn: Gain access to Great Wolf University for on-the-job training, functional, and leadership training

Prioritize Your Well-Being We offer flexible scheduling, access to a holistic wellness program and technology, and support through our Employee Assistance Program and Employee Relief Fund

Celebrate Your Uniqueness Join a team that cheers for diversity and inclusion through programs that make everyone feel welcome and recognized.

Benefits:

- Medical, Dental, and Vision insurance
- Health savings account
- Telehealth resources
- Life insurance
- 401K with employer match
- Paid vacation time off
- Paid parental leave

Essential Duties & Responsibilities

Lead, supervise and participate in set-up to include; moving/setting tables and chairs, buffet set-up, bar set-up, preparation of condiments, labeling of stations, anticipating beverage needs, etc.

Assist Banquet Manager in administrative and personnel related matters, including; scheduling, time clock reviews, overtime, performance, discipline, investigations, training and development, etc.

Read and interpret Banquet Event Orders (BEOs) and follow instructions from Banquet Manager

Facilitate and lead departmental meetings such as pre-meal and post-meal briefings

Possess a deep understanding of each event and function as the point of contact for that detail

Establish the Order of Service and follow service standards as directed by the Banquet Manager and/or the Conference Center Family Traditions and maintain event timing to ensure service occurs properly and in a timely manner

Assign service stations to banquet servers, anticipating good, balanced working teams

Ensure all assigned side-work and pre-work needed for future events is completed before leaving

Supervise and inspect the clean up after all functions including; floors, dishes, equipment and supplies have been properly cleaned and stored as appropriate

Basic Qualifications & Skills

Previous experience as a server

Must be flexible regarding scheduling based on business demands

Successful completion of criminal background check and drug screen

Desired Qualifications & Traits

Previous Banquet experience

Prior Banquet Captain Experience

Strong leadership skills and proven teamwork

Projects professional image that inspires trust and confidence

Enthusiastic and positive energy

Physical Requirements

Able to lift up to 30 lbs.

Able to bend, stretch, and twist

Able to stand for long periods of time

Application Instructions:

Click on "Apply Now" or chat with a recruiter (bottom of your screen on Great Wolf's website).

After a brief application, all qualified applicants will be immediately invited to setup an interview or attend an upcoming hiring event.

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