

United States Jobs Expertini®

Certified Shift Manager (Age 21+) \$15.00 - \$17.00/hr

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Company: McDonald's

Location: Claymont

Category: other-general

This job posting is for a position in a restaurant owned and operated by an independent franchisee and not McDonald's USA. This franchisee owns a license to use McDonald's logos and food products, for example, when running the restaurant. However, this franchisee is a separate company and a separate employer from McDonald's USA. If you are hired for the job described in this posting, the franchisee will be your employer, not McDonald's USA. Only the franchisee is responsible for employment matters at the restaurant, including hiring, firing, discipline, supervisions, staffing, and scheduling employees. McDonald's USA has no control over employment matters at the restaurant. McDonald's USA will not receive a copy of your employment application and it will have no involvement in any employment decisions, including whether you receive an interview for the job or whether you are hired.

Description:

McDonald's Works for Me.

I'm going places. I want a satisfying career with good benefits and great opportunities for advancement. I have a lot to offer and I want to grow.

The Job for Me – Get a job that inspires your best and moves you forward. Choose your hours. Pursue your education. Build your skills and be yourself.

The Team for Me – Our people want to say YES — to working with energy and purpose, finding new talent, providing coaching and direction, honing their leadership skills, and helping to run a business that serves up delicious food and feel-good moments. Does this sound like you? You'll fit right in.

The Company for Me – From here, you can go further than you thought possible. Reach your goals and build your future with college tuition assistance, valuable job training, and retirement benefits.

Let's talk. Make your move.

Requirements:

Managers lead shifts every week, making sure customers get a fast, accurate, friendly experience every visit. A Shift Manager provides leadership to crew and other managers during a shift to ensure great Quality, Service and Cleanliness to customers.

Shift Managers perform a variety of tasks, which may include planning for each shift, monitoring performance during the shift, taking action to ensure the team is meeting McDonald's standards, monitoring safety, security, and profitability, and communicating with the next Shift Manager to help prepare him/her to run a great shift, too. Shift Managers may also be responsible for meeting targets during their shifts and for helping their assigned Departments meet their goals.

As a Shift Manager, you may be responsible for:

Food Safety

Internal Communication

Inventory Management

Daily Maintenance and Cleanliness

Managing Crew

Quality Food Production

Exceptional Customer Service

Safety and Security

Scheduling

Training

Confidence in dealing with customer queries effectively and professionally

Product knowledge

Praise and recognition

Fluency in English & Spanish

Previous leadership experience is preferred, ideally within a restaurant, retail or hospitality environment. We're looking for positive team players with a flexible schedule who like to have fun, with the passion to work the famously fast paced McDonald's environment. You must be 21 years or older to be a manager in our corporate owned and operated restaurants.

Additional Info:

Along with competitive pay, a Shift Manager at a McDonald's are eligible for incredible benefits including:

- Education through Archways to Opportunity including opportunities to earn a High School degree, college tuition assistance and English classes as a second language
- Medical, dental and vision coverage
- Pre-tax flexible spending accounts
- Short- and Long-Term Disability, life and accident insurance
- Paid Leaves of Absence
- Service awards
- Employee Resource Connection
- Adoption Assistance
- Matching gifts program

This job posting contains some information about what it is like to work in a McDonald's restaurant, but it is not a complete job description. People who work in a McDonald's restaurant perform a number of different tasks every day, and this posting does not list all of the essential functions of this job.

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