

Clicks Group Shop Assistant / Cashier X2

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Company: Coolcareers

Location: Magnolia

Category: other-general

**** Clicks Group Shop Assistant / Cashier X2** ****Introduction****** To deliver service excellence through efficient customer service, point of sale (POS) operational activities and merchandising in store that leads to a positive customer experience. ****Job description****

****Job Objectives:**** * To efficiently execute all operational activities at the point of sale in a timely and efficient manner. * To maintain high levels of accuracy when scanning merchandise and collecting payment for goods purchased, including actioning clubcard rewards. * To ensure the safe handling of cash at all times. * To proactively promote the Clicks clubcard and to enroll new clubcard members in order to achieve the clubcard participation targets. * To make customers aware of promotions in order to positively affect sales and to ensure customers feel good and pay less. * To deliver superior customer service by acting as a brand ambassador, being visible and offering a friendly and professional service. * To efficiently execute and maintain all merchandising and general housekeeping duties according to store and visual merchandise standards. * To support the Groups vision to be the customers first choice health and beauty retailer by living and driving the company values. * To maintain updated knowledge on products, ranges, promotions and events in order to provide the correct information to customers at all times. ****Knowledge:**** * Basic maths calculations * Retail/FMCG background and understanding of merchandising and promotions principles * Understanding of stock management procedures * Knowledge of customer service excellence ****Skills:**** * Planning and organising skills * Problem-solving skills * Strong customer orientation * Good communication skills * Computer literacy * Numeracy skills ****Competencies:**** Essential: * Relating and networking * Following instructions and

procedures * Delivering Results and Meeting Customer Expectations Desirable: * Working with people * Persuading and Influencing * Planning and Organising * Coping with Pressures and Setbacks ****Minimum requirements**** **Experience:** * Desirable: experience in a customer facing role within a retail/FMCG store operations environment **Education:** * Essential: Grade 12 * Desirable: Maths 50% and English 50% at Grade 12 level Please email CV to:CLK1733MGR@clicks.co.za Closing Date: 18 February 2022 **Recent posts**

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