

Concessions Stand Lead - Alpine Valley Music Theatre

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Company: AEG

Location: Elkhorn

Category: other-general

In order to be considered for this role, after clicking Apply Now above and being redirected, you must fully complete the application process on the follow-up screen. The Role The Concessions Stand Lead is responsible for the complete operation of assigned concession stands. Trains personnel, supervises and directs the work activities of others. All Concessions Stand Leads report directly to the Concessions Supervisor of the assigned stand. Company Overview: Legends is a holistic agency that specializes in delivering solutions for legendary brands. We approach each project with our 360-degree service solution. Our Global Planning, Global Sales, and Hospitality service solutions collaborate on every project to ensure success across each of our six verticals including professional sports, collegiate, attractions, entertainment, international, and conventions. Our intellectual property is our people. It's our expertise that makes up Legends. We know what it's like to be on the team, business, or athletic department side, which drives our passion in creating solutions for our partners. Collectively, our leadership has over 300 years of experience in sales and sponsorship, analytics and valuation, hospitality and operations. Responsibilities The Concessions Stand Lead is responsible for the complete operation of assigned concession stands. Trains personnel, supervises and directs the work activities of others. All Concessions Stand Leads report directly to the Concessions Supervisor of the assigned stand. •Supervises and coordinates activities of stand workers. Assigns duties within the stand •Analyzes and resolves all problems with the assistance of Concession Supervisor and/or other management •Oversees and/or participates in stand set-up and closing procedures •Ensures that all work stations and the back of stand and storerooms remain clean and sufficiently stocked. Order

replacement stock as necessary •Efficiently and accurately completes required paperwork

- Investigates discrepancies in money and inventory
- On an event basis, ensures accuracy of location bank, opening and closing inventory, product transfers, spoilage, and meals
- Ensures accurate transaction totals on a random basis for all cashiers
- Keeps a quality appearance of the concession location at all times
- At closing, works with other stand personnel to properly clean equipment and organize stock for next event
- Performs other duties as assigned by management

Qualifications

- Must be at least 18 years of age
- Prior experience as a stand attendant or other food service worker is necessary
- Ability to interact with co-workers in order to assure compliance with company service standards
- Must be able to handle cash and inventory efficiently and the ability to multi task in a fast paced, team orientated setting
- Must be able to work fluently in English
- Ability to work in an open aired environment during all climate conditions
- Ability to lift and carry items weighing 10-30 pounds, occasionally 50 pounds, up and down stairs/ramps
- Ability to work all Venue events, including extended hours, nights, weekends, and holidays
- Must have sufficient mobility to perform assigned production tasks including constant reaching, bending, stooping, wiping, pushing, and pulling for extended periods of time
- Must meet state and local health requirements for food handlers and alcoholic beverage services.

Follow and encourage your team to follow all safety policies and procedures, including but not limited to looking for and reporting any unsafe work conditions, and complete company-wide safety training and any additional job specific safety training. Report all safety incidents (injuries and illnesses) into the company's risk management system (Origami Risk) on the same day that the safety incident has been reported to you. Legends offers a wide array of comprehensive benefit programs and services to our benefits-eligible employees. Benefits include retirement savings plans like 401(k). Part-time/seasonal employee benefits eligibility are subject to any legal and/or company requirements or limitations. Legends is an Equal Opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, age, national origin, disability, or genetic information.

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