

United States Jobs Expertini®

Configuration and Change Manager

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Company: Qualis Corporation

Location: Denver

Category: other-general

Qualis Corporation is seeking a Change and Configuration Manager (CCM) to be responsible for supporting the plan and execution of audits of configuration data and validating the enterprise configuration management items, and database and system accuracy. The CCM is responsible for assessing and analyzing requests for verification and audits. The CCM consults regularly with key Government and project stakeholders to ensure process, procedure and version continuity across multiple locations. The CCM supports configuration verifications, audits and reporting. This position supports the delivery of IT service management (ITSM) activities across multiple site locations in support of a large, DoD program. The CCM performs supports the following: Processes change requests, impact evaluations, and CCB for the ITSM System Focuses on the attributes and relationships of the CIs maintained in the CMDB and is responsible for Configuration Identification Administers and supports construction of the CMS, including CI types, naming conventions, attributes, and relationships Supports procurement of IT assets when requested Supports the tagging and tracking of all IT assets and supports the location and identification of their owners Receives IT assets, when requested, and ensures delivery to correct locations Ensures developers and configuration system users comply with identification standards for object types, environments, processes, life cycles, documentation, versions, formats, baselines, releases, and templates Identifies assets within the CMS Controls the receipt, identification, storage, and withdrawal of all supported CIs via authorized/approved CRs Provides information on the status of ALL CIs Numbers, records, stores, and distributes CfM DML issues Performs configuration audits to ensure physical inventory is consistent with

the CMDB/CMS, initiating corrective action through Change Control Uses the CMDB/CMS to help identify other CIs affected by a fault which is affecting a CI Assists Enterprise Engineer in report definitions as required Supports CI Owners in CI process and in support of Configuration Control activities Maintains configuration identification architecture, including categorization, attributes, relationships, and naming conventions Develops and maintains specialist knowledge of object-oriented analysis, design, and modeling techniques and principles, and a detailed knowledge of IT service, system, infrastructure, and CMS/CMDB architectures Uses logical models of configuration classes, attributes, and relationships, to contribute to the development of the information model for the CMS Consults on technical aspects of CfM (including requests for changes, deviations from specifications, etc.) Requirements Bachelor's degree in Information Technology, Computer Science or related field Manager Level - 4 to 7 years' experience in configuration management required Analyst Level - 0-4 years of experience in IT process/configuration management required Must hold an active DoD Secret security clearance 2+ years of JIRA experience preferred Benefits Qualis Corporation is committed to hiring and retaining a diverse and talented workforce who can contribute to the mission and vision of the Company. Our employees are our greatest asset and we promote a positive work environment, teamwork, professional growth, innovation, community involvement, flexible scheduling and a family-friendly work environment. Equal Opportunity Employer/M/F/Vet/Disabled and a Participant in E-Verify

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