

# United States Jobs Expertini®

## Configuration Manager

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Company: SAIC

Location: United States

Category: other-general

SAIC has an immediate opening for a Configuration Manager at Ft. Liberty, NC. The position will support the SITEC III EOM initiatives. Responsibilities include: Provide configuration, change, license, and asset management services for USSOCOM, its Component Commands, TSOCs, and deployed forces to maintain configuration standards, control changes, and properly track and account for both IT equipment and software. To also provide CM, including Software Baseline Management and Release Management (RM), to ensure that performance of IT-enabled services and capabilities remains consistent with service design, define, document, and track the functional, physical, and relationship attributes between key resources and attributes necessary to deliver the service. Responsible for defining service standard attributes for systems on the network, controlling changes to these standards, and verifying and maintaining standards through auditing and remediation. Provide Change Management to provide knowledge and control of who did what, when, where, and why, at any point where change occurs throughout an IT system lifecycle and manage requests for the introduction of new hardware or software. Provide license management to track the acquisition, allocation, assignment, installation, and removal of software licenses in inventory and deployed to operational systems, ensuring compliance with software license agreements. Working as part of a team, additional duties include, but are not limited to: Maintaining current build documentation for each Change request Updating service/configuration item build documentation no less than every 60 calendar days, or as directed by the Government. Entering, uploading, and maintaining configuration data into the CMDB Portal Creating, maintaining, and updating change requests to the Remedy

database Maintaining CM records for directed configuration. Creating and maintaining service and inter-service configuration items including hardware, software and firmware. Establishing and maintaining process interfaces to Incident Management, Problem Management, Change Management, and Asset Management processes. Recommending and execute appropriate authorization controls for modifying configuration. Recommending and execute procedures for verifying the accuracy of configuration items, adherence to the CM process, and identifying process deficiencies. Providing CM Reports that follow USSOCOM policies, procedures, regulations, and directives. Recommending updates and changes to CM Board members. Creating, deploying, and maintaining infrastructure as code process for onboarding and offboarding applications within the multi-cloud environment. Documenting and reviewing CM findings and then coordinating corrective action. Monitoring standards compliance, as well as change and release implementation. Evaluating baseline deviations and making recommendations for rectifying them. Establishing and implementing CM compliance standards. Evaluating contracts and developing associated configuration management approaches. Reviewing and implementing CM plans, baselines, and milestones for the IT USASOC Infrastructure. Developing and implementing overarching CM procedures and establishing responsibilities, authorities, and plan approval levels Conducting Technical Review Board (TRB) and Change Review Board (CRB) / CCB meetings for changes on the SOF net. Qualifications Top Secret clearance required, with ability to attain a TS/SCI clearance Travel: 0-5% potential, but not defined at this time Bachelors degree in related field & 2+ years of experience or 6 years of experience in lieu of degree. Certification: IAT LEVEL II Cert (Security + or equivalent) is required; ITIL V4 is highly desired. SAIC accepts applications on an ongoing basis and there is no deadline. Covid Policy: SAIC does not require COVID-19 vaccinations or boosters. Customer site vaccination requirements must be followed when work is performed at a customer site. Overview SAIC® is a premier Fortune 500® technology integrator focused on advancing the power of technology and innovation to serve and protect our world. Our robust portfolio of offerings across the defense, space, civilian and intelligence markets includes secure high-end solutions in mission IT, enterprise IT, engineering services and professional services. We integrate emerging technology, rapidly and securely, into mission critical operations that modernize and enable critical national imperatives. We are approximately 24,000 strong; driven by mission, united by purpose, and inspired by opportunities. SAIC is an Equal Opportunity Employer, fostering a culture of diversity, equity

and inclusion, which is core to our values and important to attract and retain exceptional talent. Headquartered in Reston, Virginia, SAIC has annual revenues of approximately \$7.4 billion. For more information, visit [saic.com](http://saic.com). For ongoing news, please visit our newsroom.

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