

United States Jobs Expertini®

Crew Member - Apply Now

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Company: MOD PIZZA

Location: Issaquah

Category: other-general

At MOD, we believe companies can and should be a source for good in the lives of the people they employ and the communities they serve. Our purpose is measured by the positive social impact we can make together.

We recognize the value in second chances. Individuals with criminal histories that are seeking stable employment as a step in their journey are encouraged to apply.

Compensation: \$17.00 / hour + \$3.73 average hourly tips *Average hourly tips based on 2023 reporting. Actual tips may vary based on a variety of factors including location and hours.

Crew Members are also eligible for:

Paid sick time

Paid parental leave

A free shift meal

Access to MOD's Employee Assistance Program

This role is medical/dental/vision/basic life/disability insurance and 401(k) retirement eligible when minimum service and average hours are satisfied.

Summary

As a Crew Member, you aim to consistently deliver the MOD Pizza experience to all customers. You are a role model of super-fast service and help create a memorable, inspiring, and unique experience, while preparing and presenting outstanding pizzas and salads within a cool environment.

Key Responsibilities

Make pizzas, salads and more for the best possible finished product

Package customer orders ensuring timely, quality, and consistent execution

Follow all food safety prep and storage standards

Keep the store clean and ready to deliver the best customer experience

Demonstrate the fundamentals of hospitality (friendly, accurate and fast) on every shift

Follow instructions and welcome coaching and direction from all store leadership

Maintain a mindset of serving others and offer your knowledge to support the success of the team

Have fun and work together with the team to create a great customer experience

MOD values are demonstrated when you:

Embrace change and seek to learn and improve every day. It's not perfection, it's a commitment to progress

Focus on finding the solution, not dwelling on the problem

Being generous with your time. Show patience and grace when answering questions

and be of service to others

Express appreciation for the generosity of others

Showing compassion, understanding, and willingness to support others without judgment

Play a role to create a safe environment for all customers and Squad members

Demonstrate and embody MOD culture and standards

Required Qualifications

Demonstrate a passion for people, enjoy connecting with fellow MOD Squad and customers

Ability to follow processes and instructions in a consistent manner

Have a history of consistent attendance and punctuality

Show an interest to learn, grow and contribute to the success of MOD and your teammates You are at least 16 years old

Must obtain a food safety certification and/or alcohol beverage certification within 30 days of your start date or sooner where required by law

Preferred Qualifications

Food service or retail industry experience

Customer service experience

POS (Point of Sale) or cashier experience

Physical Requirements

As a member of our Squad, you must have the ability to work in an open kitchen environment, rotating between front and back of house. This requires walking, bending, twisting, reaching, stooping, kneeling, crouching, carrying, pushing and pulling, and in general handling or moving objects weighing up to fifty pounds. You must also have the ability to operate hand-held appliances, sharp knives, and various kitchen equipment including but not limited to the industrial can opener, dough press, industrial dishwasher, very hot oven, etc. Depending on the location, you may need to go up and down stairs and/or use an elevator. You must also have the ability to communicate and exchange information quickly in English with Squad members and others.

Working Conditions

- High noise levels due to operations, customers and overhead music (including, but not limited to, rock, punk and alternative)
- May be indoor or outdoor setting depending on store (varied weather conditions are expected); including delivering order curbside to the customer
- Will work near moving or mechanical parts
- Varying schedule to include evenings, holidays and extended hours as business dictates
- Will work inside a walk-in refrigerator and freezer

This Job Description is not intended to be all-inclusive. Other related duties may be assigned to meet the ongoing needs of the organization. At MOD, we believe in creating a world that works for and includes everyone. To request a reasonable accommodation to complete an application, job interview, and/or to otherwise participate in the hiring process, please contact applicantADA@modpizza.com. In addition, some states have working restrictions for

employees under 18 years of age. Please reach out to your GM if you are under 18 years old to determine if this applies to you.

Stories From The Journey

Job Segment: Kitchen, Food Service, Hospitality

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