

United States Jobs Expertini®

Customer Service Representative

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Company: Intuit - TurboTax

Location: United States

Category: office-and-administrative-support

Learn more about the Gig:

As a Customer Service Representative, you will help TurboTax customers by answering their questions concerning TurboTax products and tax return software. Most of these questions concern Downloading, Logging In, Getting Started with Basic Navigation, Importing Documents, Printing and Filing and very basic Tax questions. We'll give you amazing continuous training support for everything.

Get paid \$18+ per hour²

Receive \$300 bonus for 5 days of training¹

5 days of training, 8hr/day with 1hr lunch break

Build your own schedule with flexible hours anytime between 8am EST and 10pm EST

Monday to Sunday³

You'll be assigned an SME (Subject Matter Expert) who will support you during live calls. Plus Support an (MPS) Marketplace Performance Specialist as your advocate.

Tax Season 2024 has Officially Started

and runs until Tax Day, April 15th 2024

Complete your application and get pre-approved for training by March 20th

TurboTax is looking 2000+ people

No tax experience required

Get a \$300 bonus for completing training

Required Experience & Skills

To be successful in this Gig as a Service Provider for TurboTax you will need to be proficient in

the following:

This role doesn't require any specific accounting background. We're looking for enthusiastic individuals who are eager to learn and help TurboTax customers with their questions.

Strong communication is key in assisting customers with TurboTax products and tax return software. You'll need to articulate solutions clearly and empathetically.

The ability to understand and empathize with our customers needs while driving innovation and providing top-notch service.

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