

Director of Housekeeping - Palmer House Hilton

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Company: Hilton Hotels & Resorts

Location: Chicago

Category: other-general

The iconic Palmer House Chicago is currently hiring a **Director of Housekeeping**. This position is responsible for directing and administering all Housekeeping operations to ensure the overall cleanliness and product quality of the hotel in the hotel's continuing effort to deliver outstanding guest service and financial profitability.

What will I be doing?

As a **Director of Housekeeping**, you would be responsible for directing and administering all Housekeeping operations to ensure the overall cleanliness and product quality of the hotel in the hotel's continuing effort to deliver outstanding guest service and financial profitability.

Specifically, you would be responsible for performing the following tasks to the highest standards:

Ensure and maintain cleanliness, service and product quality standards of guest rooms, public spaces, restrooms, offices and banquet/meeting/conference rooms in accordance with federal, local and company health, sanitation and safety standards

Lead, direct and administer all Housekeeping operations to include, but not limited to, of systems use and management, budgeting and forecasting, inventory control, department management, policy and procedure implementation and enforcement and meeting participation and facilitation

Monitor and develop team member performance to include, but not limited to, providing supervision and professional development, scheduling, conducting counseling and

evaluations and delivering recognition and reward

Recruit, interview and train team members

Ensure proper usage of chemicals and cleaning supplies by monitoring usage, providing complete training for team members and ensuring proper labeling of hazardous supplies in accordance with federal, state, local and company regulations

Participate in the coordination of rehabilitation and capital improvement projects in partnership with Property Operations and other departments

What are we looking for?

Since being founded in 1919, Hilton has been a leader in the hospitality industry. Today, Hilton remains a beacon of innovation, quality, and success. This continued leadership is the result of our Team Members staying true to our Vision, Mission, and Values. Specifically, we look for demonstration of these Values:

Hospitality - We're passionate about delivering exceptional guest experiences.

Integrity - We do the right thing, all the time.

Leadership - We're leaders in our industry and in our communities.

Teamwork - We're team players in everything we do.

Ownership - We're the owners of our actions and decisions.

Now - We operate with a sense of urgency and discipline

In addition, we look for the demonstration of the following key attributes:

Quality

Productivity

Dependability

Customer Focus

Adaptability

MEANINGFUL BENEFITS FOR YOUR CAREER & WELL-BEING

We support the well-being and performance of Team Members with industry-leading rewards, recognition and support to meet their needs and dreams: Best-in-Class PTO

Go Hilton Travel Discount Program

Hotel rates as low as \$40/night! Health & Welfare Benefit Plans Debt-Free Education

Retirement Savings Program Employee Stock Purchase Plan Mental Wellness Support

Flexible Schedules Access to your pay when you need it

through DailyPay

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