

# United States Jobs Expertini®

## Dunkin Donuts Team Leader

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Company: GPM

Location: Hampton

Category: other-general

### Overview

Join Our Team as a Shift Leader at Dunkin' Donuts!

Are you a natural leader who thrives in a fast-paced, customer-focused environment?

Dunkin' Donuts is looking for dynamic Shift Leaders to guide our crew members and ensure a delightful guest experience. If you have a knack for motivating teams and a passion for service excellence, this is your opportunity to step into a role that's both challenging and rewarding.

Why Join Us:

**Weekly Pay:** Receive regular paychecks every week, adding stability and ease to your financial planning.

**Paid Time Off:** Enjoy well-earned breaks with our paid time off policy.

**Career Advancement:** Explore opportunities for growth within our organization – we value internal promotion and career development.

**401(k) with 6% Match:** Plan for your future with our robust 401(k) program, including a generous company match.

**Pay Rate:** \$12/hr

### Responsibilities

**Leadership Impact:** Inspire and coach crew members, playing a pivotal role in their development and the store's success.

**Guest-Centric Approach:** Lead by example in delivering top-tier guest service, setting the standard for your team.

**Operational Excellence:** Drive operational standards and efficiency, ensuring each guest leaves happier.

**Team Coordination:** Manage team dynamics effectively, ensuring smooth operations and a positive work environment.

**Continuous Learning:** Enhance your skills with our comprehensive training programs, including ServSafe certification.

**Team Management:** Guide crew members through their shifts, clearly communicating responsibilities, providing feedback, and acknowledging their achievements.

**Strategic Deployment:** Utilize team members optimally throughout the shift to meet guest needs and maintain service standards.

**Training Support:** Assist in training crew members, in line with directives from the Restaurant Manager or Assistant Manager.

**Performance Accountability:** Set clear goals and hold team members accountable during your shift.

**Guest Satisfaction:** Uphold our commitment to guest service, fostering a sense of urgency to meet needs and resolve any issues.

**Quality Assurance:** Ensure that quality, service, and cleanliness standards are consistently met.

**Profitability Focus:** Oversee the execution of restaurant standards and marketing initiatives to effectively manage labor and food costs.

**Safety and Security:** Ensure adherence to all policies regarding cleanliness, food safety, and restaurant security.

## **Qualifications**

Strong communicators with effective math and writing skills.

Experience in restaurant, retail, or supervisory roles is preferred.

Must be at least 18 years of age and fluent in English.

Energetic leaders who can inspire teams and deliver exceptional guest experiences.

Ability to pass a background check and drug test.

Flexibility to work various shifts as required.

Take the lead in a role where your efforts are recognized and truly matter. Apply now to become a Shift Leader at Dunkin' Donuts and be part of a team that brings joy and delicious coffee to our community every day!

This Dunkin' Donuts restaurant is independently owned and operated under a franchise granted by DD Franchising LLC.

You are applying for work with a franchisee of Dunkin' Donuts, not Dunkin' Brands, Inc., Dunkin' Donuts or any of their affiliates. Any information you submit will be provided solely to the franchisee. If hired, the franchisee will be your only employer. Franchisees are independent business owners who are solely responsible for their own employees and set their own wage and benefit programs that can vary among franchisees.

### **Equal Opportunity Employer**

GPM Investments, LLC is an equal opportunity employer and does not discriminate in employment and personnel practices on the basis of race, sex, age, disability, religion, national origin, sexual orientation or any other basis prohibited by applicable law. Unlawful discrimination will not be a factor in any employment decision.

### **This Organization Participates in E-Verify**

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