

## Equipment Service Technician

[Apply Now](#)

Company: Henry Schein

Location: United States

Category: other-general

### **JOB OVERVIEW:**

This position is responsible for providing repair service and installation of equipment in the practitioner's office under the direction of a Lead Technician or Project Coordinator. Work closely with experienced technicians and the District Install Manager to develop and improve customer service skills, and installation procedures, use provided support tools, learn effective troubleshooting techniques, and increase product knowledge. Drive service success that improves customer satisfaction, maximizes customer retention and increases profitability.

### **KEY RESPONSIBILITIES:**

Provides repair services to customers in a courteous and professional manner. May also provide basic installation services to customers on an as needed basis.

Provides and maintains the necessary tools of the trade and have readily available to perform installation and repair services.

Complete all on site installation, repair maintenance and test tasks under supervision of a Lead Technician or Project Coordinator.

Follow proper troubleshooting steps to diagnose errors on technical problems and determine proper solutions.

Comprehends customer requirements and make appropriate recommendations to optimize the customer experience.

Maintains and manages proper levels of inventory in van.

Produces timely and detailed service reports.

Attends all required training, which includes but is not limited to Henry Schein Dental Career Development training and specific manufacturer technical training.

Complies with all OSHA regulations as outlined in the OSHA manual and training.

Maintains and utilizes personal protective equipment when needed.

Communicates in a timely manner to all Team Members and HUB dispatchers, keeping all informed of progress of assignments.

Completes all work orders in a timely manner. The work order should be reviewed with the customer or a responsible staff member prior to departure. This review should include the time in the office, work performed, parts replaced, and parts to be ordered. All work orders should be closed daily and submitted for billing.

Submits all job related paperwork within the required timeframes. This includes but is not limited to FDA Forms, expense reports, and any other required paperwork.

Complies with all terms of the Fleet Management Policy including maintenance and accident management policies.

Participates in special projects and performs other duties as required.

**WORK EXPERIENCE:**

Typically, 2 or more years of field service experience with demonstrated proficiency, basic mechanical background and customer service background.

**PREFERRED EDUCATION:**

Typically High School education, vocational training and/or on-the-job training. Associates degree or Technical School Certification is preferred.

**GENERAL SKILLS & COMPETENCIES:**

Basic troubleshooting skills

Independent self-starter

Basic computer skills

Interpersonal / communication skills

Professionalism

Accuracy and detail-orientation

### **SPECIFIC KNOWLEDGE & SKILLS:**

Working knowledge of hydraulics, mechanical and electrical systems

### **TRAVEL / PHYSICAL DEMANDS:**

The Equipment Service Technician (EST) position will require the delivery, installation and repair of Equipment involving Henry Schein customers. Technicians will be expected to maneuver large equipment as needed. The physical nature of the position, at times, may require substantial and/or repetitive bending, stopping, lifting and climbing of ladders.

Henry Schein, Inc. is an Equal Employment Opportunity Employer and does not discriminate against applicants or employees on the basis of race, color, religion, creed, national origin, ancestry, disability that can be reasonably accommodated without undue hardship, sex, sexual orientation, gender identity, age, citizenship, marital or veteran status, or any other legally protected status.

[Apply Now](#)

### **Cross References and Citations:**

1. [Equipment Service Technician FilmjobsJobs United States Filmjobs](#) ↗
2. [Equipment Service Technician Ecommercejobopportunities Jobs United States Ecommercejobopportunities](#) ↗
3. [Equipment Service Technician Tunisiajobs Jobs United States Tunisiajobs](#) ↗
4. [Equipment Service Technician Investmentbankerjobs Jobs United States Investmentbankerjobs](#) ↗
5. [Equipment Service Technician Francejobs Jobs United States Francejobs](#) ↗
6. [Equipment Service Technician Viennajobs Jobs United States Viennajobs](#) ↗
7. [Equipment Service Technician MuseumjobsJobs United States Museumjobs](#) ↗

8. [Equipment Service Technician Searchukjobs Jobs United States Searchukjobs](#) ↗
9. [Equipment Service Technician Federaljobs Jobs United States Federaljobs](#) ↗
10. [Equipment Service Technician RiskmanagementjobsJobs United States Riskmanagementjobs](#) ↗
11. [Equipment Service Technician Canadajobsearch Jobs United States Canadajobsearch](#)
12. [Equipment Service Technician Luxuryjobs Jobs United States Luxuryjobs](#) ↗
13. [Equipment Service Technician Governmentjobsnearme Jobs United States Governmentjobsnearme](#) ↗
14. [Equipment Service Technician Canadajobsearch Jobs United States Canadajobsearch](#)
15. [Equipment Service Technician Pilotjobsnearme Jobs United States Pilotjobsnearme](#) ↗
16. [Equipment Service Technician PetsjobsJobs United States Petsjobs](#) ↗
17. [Equipment Service Technician SocialworkjobsJobs United States Socialworkjobs](#) ↗
18. [Equipment Service Technician Locumjobs Jobs United States Locumjobs](#) ↗
19. [Equipment service technician Jobs United states](#) ↗
20. [AMP Version of Equipment service technician](#) ↗
21. [Equipment service technician United states Jobs](#) ↗
22. [Equipment service technician Jobs United states](#) ↗
23. [Equipment service technician Job Search](#) ↗
24. [Equipment service technician Search](#) ↗
25. [Equipment service technician Find Jobs](#) ↗

Source: [https://us.expertini.com/jobs/job/equipment-service-technician-united-states-henry-schein-](https://us.expertini.com/jobs/job/equipment-service-technician-united-states-henry-schein-02822e18d4/)

[02822e18d4/](https://us.expertini.com/jobs/job/equipment-service-technician-united-states-henry-schein-02822e18d4/)

Generated on: 2024-04-29 by [Expertini.Com](https://us.expertini.com/)