

United States Jobs Expertini®

German Customer Care Agent - Remote

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Company: TalentWorldGroup Plc.

Location: United States

Category: office-and-administrative-support

Description

Think Global - Expect Amazing! TalentWorldGroup is a Revolutionary Multilingual Contact Center. We are a truly people's company and we are on a mission to reinvent professional Home-Based Working and build the Workplace of the Future! Our innovative approach allows our talents to find the best fitting projects, with the schedules they prefer, working part-time, up to full time. We are looking for native German-speaking Customer Care Talents to first join our Talent Pool and then have the opportunity to start working on a variety of Contact Center projects like Inbound call handling in the Hospitality industry- Reservation Booking, Survey Handling - Outbound calls in Health Care and Catering industry. We will need to double our inbound customer care team in the Hospitality industry for the high Season, so we are already opening our qualification process for this project. In case you would like to start working on a project from end of March (in the high season), after qualifying yourself to our Talent Pool, you will have time to integrate to our online International Community and get to know your colleagues, before starting to train and work in this amazing, high speed, fun project. We have further opportunities, new projects coming up shortly, so it is time to ensure your place in our amazing teams!

Requirements

2+ years of Call Center Experience (Inbound/Outbound) Experience in the Hospitality industry is an advantage Computing Skills- strong user level You strive for excellence and find your happiness in helping others You are a strong multitasker, with experience in using

more online tools at the same time for work German is your mother tongue language Good communication skills in written and spoken English College or University Degree is also an advantage We will ask you to have:

Wired, USB plug-in Headset Internet: Broadband internet connection (10 Mbps download, 2 Mbps upload) Ethernet based LAN connection Hardware Requirements: Processor: 1.8Ghz upwards (64bit preferable) RAM: 8 GB RAM upwards Available Storage: 10Gb minimum Preferred Resolution: 1920x1080 Operating System Microsoft Windows: 10 upwards MacOS: 10.14.* upwards

Offer

Benefits Home-based working Freelance contract Project based opportunities Long term cooperation agreement Career development Gamification program (make more money, get holiday paid hours)

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