

United States Jobs Expertini®

Guest Experience Manager

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Company: CAVA - Illinois

Location: Chicago

Category: other-general

Guest Experience Manager (Hourly Manager)

At CAVA, we make it deliciously simple to eat well and feel good every day. We are guided by a Mediterranean heritage that's been perfecting how to eat and live for four thousand years. We prioritize authenticity, curiosity and the pursuit of excellence in everything we do. We are working towards something big together.

We foster a culture built on five core values:

Generosity First Always We lead with kindness. Our best work happens when we act in service of others.

Constant Curiosity We are eager to learn, grow, and explore beyond the obvious.

Act with Agility We welcome change; it's the only constant. We embrace, adjust, adapt.

Passion for Positivity We greet each day with warmth and possibility.

Collective Ambition: We have high aspirations that are achieved when we work together with a shared purpose.

The Role:

Our Guest Experience Managers are key to our success. In partnering with our General Manager, you will support daily restaurant operations. They motivate and lead team

members, uphold standards in the kitchen and dining room, and ensure a safe, positive environment for guests and the team.

By being hardworking, passionate and capable of leading and coaching a team, you will excel in our Guest Experience Manager role.

What You'll Do:

Lead and develop Team Members and Special Ops Trainers

Be responsible for the entire guest experience

Develop Culinary Leads and uphold food safety & quality standards

Oversee food and beverage management, including inventory, ordering, and budget

Put deliveries away plus any additional duties assigned

Ability to cross train across the restaurant to ensure rapid growth

May stand for long periods of time and lift up to 50 pounds

Assist with any additional duties assigned

Physical Requirements:

Must be able to bend and reach overhead often

Must possess dexterity to handle tongs, pots/pans, and other equipment

Must be comfortable working in temperatures ranging from hot to cold

Must be comfortable working near open flames

May be required to work in tight spaces

Must maintain near constant communication with multiple people

Close vision, distance vision, and peripheral vision is required

Must be able to sit, squat and kneel occasionally

Must be able to work in a constant state of alertness and safe manner

May be required to occasionally work in outdoor weather conditions

Benefits at CAVA?

We've got you covered. Here are just some of the benefits available to CAVA team members:

Competitive pay

Health, Dental, Vision, Telemedicine, Pet Insurance plus more!*

401k enrollment with CAVA contribution*

Paid sick leave, parental leave, and community service leave*

FREE CAVA Meal for every shift worked

The opportunity to be on the ground floor of a rapidly growing brand

**indicates eligible qualifying positions*

As an equal opportunity employer, CAVA considers applicants for all positions without regard to race, color, sex, religion, national origin, disability, age, height, weight, marital status, sexual orientation, familial status, genetic information or any other characteristic or protected classes as defined by federal, state, or local law.

Guest Experience Manager | Hourly Assistant Manager | Shift Leader | Hourly Manager | Shift Manager | Customer Service Restaurant | Part Time | Full Time | Team Member

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