

# United States Jobs Expertini®

## Host/Cashier @ Hotel Roanoke & Conference Center

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Company: Hotel Resource

Location: Roanoke

Category: other-general

**Other** **Host/Cashier @ Hotel Roanoke & Conference Center** Host/Cashier @ Hotel Roanoke & Conference Center Benchmark Hospitality Roanoke VA **Host/Cashier @ Hotel Roanoke & Conference Center** **Company:** Benchmark Hospitality **Location:** US **Category:** Other **Degrees Required:** Not Specified **Employment Type:** Full-Time **Manages Others:** No **Requirements:** **Come be a part of something bigger!** More than 10,000 dedicated employees around the world bring their unique talents, expertise and experiences to work every day with Benchmark. Our strength lies in our **diversity**, **positive service attitude** and **determination** to succeed. Come be a part of our Be the Difference culture, where every employee, at every level, in every job strives to capture moments when they can provide memorable, personalized service to our guests, coworkers, and communities. We are a strong believer in offering our employees **Work-Life Effectiveness** through, practices, policies, and programs to help our employees achieve success at both work and home. Here are just some of the great benefits we offer: \* Full Time employees have access to Medical and Dental insurance to fit your needs \* Benchmark University (You can grow both personally and professionally through on-line webinars and self-study courses) \* 401K match (Let us help you build your financial future) \* Companywide Hotel Room Discounts (Who doesn't love to get away) \* Paid Time Off \* Employee Assistance Program (We are here to support you) \* Employee family events (bring the kids!) \* Partnerships and discounts with major retailers such as AT&T, Verizon and Dish to name a few \* Many more, please inquire for more details The Hotel Roanoke & Conference Center, Curio Collection by Hilton has been awarded the esteemed AAA Four Diamond

Designation Rating for lodging and restaurants for the third straight year. The hotel is part of the exclusive Curio Collection by Hilton, a global portfolio of upper upscale, one-of-a-kind hotels and resorts all celebrated for their individuality. Built in 1882, the Tudor-style Hotel Roanoke is listed on the National Register of Historic Places, and is a member of the International Association of Conference Centers. The Hotel Roanoke & Conference Center is located in the Gainsboro neighborhood of Roanoke, Virginia. The Hotel Roanoke & Conference Center today features 329 luxuriously appointed guestrooms and a 63,000-square-foot, high-tech conference center. It is a joint project of Hotel Roanoke LLC, the City of Roanoke and Virginia Tech. Discover our beautiful, historic hotel at <http://www.hotelroanoke.com>.

What you will have an opportunity to do: We are looking for a highly motivated, customer focused Host/Cashier to join our team! The Host is key to a successful operation. This individual is responsible for greeting each guest as they arrive to the restaurant. They will also support the service team with delivering memorable hospitality to our guests. As a Host, it is your responsibility to set the tone for the guests visit, you are the first and last contact they have. This individual will need to be quick on your feet and have an engaging attitude. This is a tremendous opportunity for someone looking to begin a career in Restaurants! If making meaningful connections, figuring out what it takes and stepping it up to win the day is what you do, and you love it, we want you! This is a tremendous opportunity for a driven person to grow and learn at a world-class property!

Your role:

- \* Greet guests as they arrive or move about the restaurant area
- \* Monitoring the open dining sections of the restaurant for empty and cleaned tables
- \* Estimating wait times for guests and monitoring the guest waiting list
- \* Ensuring that the needs of the guests are met while they are waiting.
- \* Answering the telephone, booking reservations and moving tables together to accommodate large parties.
- \* Someone with an engaging and welcoming personality
- \* Someone who can work under pressure in a fast-paced environment
- \* Someone with a passion for creating an exceptional experience for all guests
- \* Someone with excellent communication skills

\*\*\*Benchmark Hospitality is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.\*\*\*

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