

HVAC Service Technician

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Company: Lennox International

Location: Omaha

Category: other-general

Company Profile

Lennox (NYSE: LII) is an industry leader in energy-efficient climate-control solutions founded over a century ago on the principles of integrity and innovation. Dedicated to sustainability and creating comfortable, healthier environments for our residential and commercial customers while reducing their carbon footprint, we lead the field in innovation with our cooling, heating, indoor air quality, and refrigeration systems.

Job Description

This technician performs field activities associated with supporting the installation, maintenance and servicing of heating, ventilating and air conditioning systems for commercial customers.

Duties include, but are not limited to:

Perform on-site preventative maintenance, routine repair and calibration after installation.

Handle basic, non-complex products and/or problems, referring more complex problems to higher-level technicians.

Uses experience and technical skills with preventive maintenance and system operations to determine service requirements.

Advises manager of preventive maintenance inspections performed and corrective actions to be taken.

Works in a team-based environment to share information and workload while ensuring

customer satisfaction.

Must work in a safe manner on a daily basis and ensure that all safety measures are taken at all times.

Performs other duties as assigned.

Flexibility to work overtime, on-call and weekends, as required.

Physical Requirements:

Technicians install, repair, and perform preventative maintenance on commercial, rooftop HVAC units. This work is often done independently. As such, Technicians must be able to safely:

Get themselves and necessary tools/equipment onto the rooftop – typically via fixed/extension ladder

Work at heights

Load and unload tools/equipment from work van

Lifting occasionally up to 75lbs.

Lifting to shoulder and overhead occasionally up to 25 lbs.

Push/pull wheeled cart up to 150 lbs.

Climb ladder up to roof height

Extend reach overhead in a repetitive motion.

Qualifications

High School diploma or GED equivalent

2 to 6 years hands on Commercial HVAC Experience

EPA Certification- Type I & Type II or Universal Required

Valid Driver's License and acceptable driving record

Technical aptitude to perform maintenance, service, and troubleshoot equipment

Excellent Customer Service Skills

Good Electrical and Mechanical Diagnostic Skills

Ability to complete repairs and required paperwork

Ability to work independently and self-schedule

Self-motivated to complete assigned tasks within time constraints

Driven to succeed and able to work with minimum supervision

NATE certification a plus

Periodically 'on call' for service coverage

Travel may be required occasionally

WE VALUE DIVERSITY

Here at Lennox, we believe that diversity and inclusion is critical to our success as a global company, and we seek to recruit, develop, and retain the most talented people from a diverse candidate pool. Our goal is to build workplaces that reflect the communities where we live and work, support the growth and development of each team member as they strive to reach their full potential, and empower them to be their authentic selves. Lennox is an equal opportunity employer.

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