Implementation Analyst - Icertis

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Company: MPC Consulting

Location: Washington

Category: other-general

About MPC Consulting

MPC Consulting is a strategy and advisory firm, focused on Source-to-Pay, Procurement Operations, Contract Lifecycle Management and Supply Chain digital transformation. We provide consulting services from technology assessment, product/solution selection, project management to full end-to-end technology implementation services.

Our clients benefit from our deep expertise in these areas as well as our relentless focus on their success. Our **commitment** to our clients is unmatched in the industry – we are with you every step of the way to ensure **success.**

Our Values

Commitment

We pride ourselves in our unrivaled commitment to our people, customers and partners. That commitment drives accountability and integrity across everything we do.

Authenticity

As the late great Kobe Bryant said, "Real recognize Real". We want you to be your best self without compromising your true self.

Value Creation

We are value-obsessed. If we are not adding, creating value, and delivering results we are

not delivering on our commitment to our customers success.

Teamwork

We > Me. We are better together as a team and as a community. A relentless focus on our people, openness and continuous innovation, where everyone is the "Real MVP".

We are looking for a Implementation Analyst to join our growing team to help us to continue to deliver on our unrivaled commitment to our customers' success.

Responsibilities

Support the end to end implementation of Icertis product implementations, ensuring successful project execution within scope, schedule, and budget.

Support requirement gathering, functional design and work closely with the product and engineering teams.

Execute and manage QA and testing during the implementation lifecycle.

Perform system configuration, testing and deployment activities across multiple engagements.

Contribute to internal product delivery capability development within the MPC Service Delivery team

Support a team of Service Delivery team leads and Icertis Solution Architects across multiple product implementation engagements.

Support system configuration and deployment activities across multiple engagements.

Providing subject matter expertise on Contract Lifecycle Management (CLM) technology, specifically Icertis.

Qualifications

1 - 5 years' experience with systems delivery, with emphasis on CLM, S2P and P2P applications

1 - 5 years' of consulting experience and/or forward-facing customer experience preferred

Prior experience implementing Icertis

Extremely strong client management skills and be able to collaboratively work with customers on technology implementations

Excellent written and verbal communication with the ability to communicate effectively at different levels of the customer organization

Experience working on SQL and other databases, including software configuration

Business Process Experience with a focus in the supplier enablement space and an analytical mindset and approach for solving problems

Strong understanding of Contract Lifecycle Management (CLM), Source-to-Pay and Procure-to-Pay business processes

Ability to work under pressure, prioritizing multiple tasks and customers, while meeting client deadlines

A curious mind constantly seeking out new knowledge and specialist skills outside your own area of expertise, as appropriate to the project and/or technology (Technical Curiosity and Aptitude)

We offer a competitive salary, benefits package, and opportunities for professional growth. If you are a driven and motivated individual with a passion for technology, please apply today!

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