

Kids Club Teammate Part Time - Carrollton

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Company: Fitness Connection

Location: Carrollton

Category: office-and-administrative-support

Job Details

Description

The Kid's Club Teammate (KCTM) will provide short-term babysitting services for members and guests. The KCTM will report to the Kids Club Supervisor or Club Manager when a Kid's Club Supervisor is not present.

Duties & Responsibilities

Enforce Company policies and procedures

Ensure that all parents or guardians have signed a contact form and an emergency information card on file

Ensure that each child is signed in and out by the same parent or legal guardian and only a parent or legal guardian

Give all parents and guardians a copy of the Kid's Club Policies

Supervise the activities of all assigned children in the Kid's Club area and ensure that children remain in the designated area and safe at all times

Provide care to children including paging the parent or guardian to change soiled diapers; clean soiled clothing and accessories, attend to personal needs and similar needs of the children

Answer inquiries from parents and others

Project a positive friendly and caring attitude at all times while interacting with the children and their parents

Provide parents or guardians information of the child's behavior and any unusual occurrence or activity involving their child

Report accidents to the Kid's Club Supervisor and General Manager immediately

Administer first aid to children according to company policy

Report all member complaints to the Kid's Club Supervisor or Club Manager

Perform housekeeping duties in the Kid's Club area to keep the area clean, orderly, and safe

Ensure that all toys and other objects are clean and safe

Keep manager informed daily of all extraordinary or unusual condition and situations

Contact supervisor to assist with handling of special situations.

Attend training sessions as required

Other duties as assigned

Qualifications

Required Knowledge, Skills and Abilities

Maintain and demonstrate a friendly, enthusiastic, and positive attitude

Ability to manage children of all ages in a fast-paced environment

Have patience and compassion in working with children

Ability to handle multiple tasks simultaneously and determine priorities

Ability to handle challenging customer issues with patience, tact, and professionalism

High level of professionalism, honesty, integrity, and work ethic

Exhibit a superior sense of customer service at all times

Willingness to work flexible hours

Required Experience, Education and Certifications

Infant and Child First Aid and CPR & AED certification required within 90 days of employment

Physical Demands

Physical demands include, but are not limited to daily walking, sitting, lifting, bending, squatting, and reaching.

Extended daily and weekly work hours may be required, including weekends. Additionally, flexible work hours are required on both day and night shifts with little to no prior notification given.

Ability to report for work at prescribed times and fulfill all job requirements for the duration of the shift.

The ability to move freely in and around obstacles common in gyms. TEAMmate must be able to move quickly from one work area to another at a moments' notice.

Some lifting and the movement of moderate loads require 50-pound lifting requirement.

Must have the ability to work under a high degree of stress on a physical, mental, and emotional level. TEAMmate must have the capacity to work under these conditions throughout the duration of his/her shift.

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Language Skills

Excellent communication and customer service skills are required

Ability to read and interpret common business-related documents

Ability to respond to common inquiries or complaints from customers or members of the business community.

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