

Kitchen Manager

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Company: Nick's Fish House

Location: Baltimore

Category: other-general

Job Description: The Kitchen Manager is responsible for a variety of duties and responsibilities regarding the oversight of all kitchen operations. He/She supervises the operations and staff, including the execution of all policies, procedures, programs and systems while ensuring compliance with federal, state and local laws. The Kitchen Manager is a confident decision maker as well as highly practiced in employee and business management, people motivation, and communications.

Responsibilities:

Establish and oversee kitchen systems and processes; ensure that all systems/processes are clearly communicated to team members and carried out on a daily basis including (1) opening/closing checklists, (2) quality control checklists, (3) ordering and inventory procedures, (4) daily/weekly cleaning lists, and (5) menu planning, presentation, and execution

Conduct a daily pre-shift meeting with your kitchen team to discuss systems and processes, notes, goals, changes, and new ideas

Ensure the Assistant Kitchen Manager understands expectations and is upholding all systems and processes daily and when you (the KM) are not present

Communicate with the General Manager of your location to determine labor and sales forecast for upcoming weeks

Fully manage kitchen labor, including all hiring and weekly scheduling of staff (schedules

to be approved and posted at least 2 weeks in advance)

Order all food and related product, utilizing the declining budget to keep COGS in line with set expectations

Communicate any Commissary issues/suggestions to the Commissary Manager

Maintain cleanliness and organization in all cooking and storage areas; ensure your entire team upholds expected sanitary practices and safe food handling

Oversee prep and confirm that all recipes and procedures are followed properly to maintain consistency

Oversee execution of all orders and food presentation, while maintaining prompt ticket times, to provide the best dining experience for every guest

Coach team members daily to encourage individual growth; cross train in different areas of the kitchen to build and maintain a dynamic team

Create daily/weekly specials and ensure cost of each item aligns with our expectations and the target market/customer base of your restaurant

Practice preventative maintenance and ensure necessary repairs are completed on all kitchen equipment

Qualifications:

Minimum two years of prior kitchen experience

Culinary coursework a plus

ServSafe certified

Willingness to work a flexible schedule that includes day, night and weekend hours

General understanding of nutrition and menu planning; driven to expand knowledge in these areas

Exhibit a sense of urgency

Motivated to work in a team environment

Neat, clean and professional appearance

Company Description

Big Fish Restaurant Group is a privately held, professionally managed multi-concept restaurant group that grew from the success of the original Big Fish Grill in Rehoboth Beach, Delaware. Since 1997 when brothers Eric and Norman Sugrue opened the original Big Fish Grill, BFRG has expanded north to Wilmington and across state lines to Maryland with a total of 20 locations. Big Fish Restaurant Group now consists of Big Fish Grill Rehoboth, Big Fish Seafood Market, Big Fish Grill Ocean View, Big Fish Market/Rosenfeld's South Bethany, Big Fish Grill on the Riverfront, Summer House, Salt Air, Obie's By the Sea, Sazio, Stingray, Crab House, Striper Bites, Taco Grande, Trolley Square Oyster House, Washington Street Ale House, Mikimotos, Torbert Street Social, Rosenfeld's Wilmington, Riverfront Events, and Nick's Fish House.

We are proud to say that Big Fish Restaurant Group has been a favorite of those local to Delaware and visiting for over 20 years! Each of our concepts serves only the freshest seafood alongside unique and delicious dishes. We value team members who love amazing food, tasty beverages and making others smile just as much as we do; and we are currently seeking new team members who are driven and hospitality-focused!

Team service is at the heart of what we do, not only because it ensures an outstanding experience for every guest, but also makes for a stress-free and engaging work environment. So an affinity for teamwork and can-do attitude are musts to get drafted to our team! Contagious happiness is certainly a bonus. If you would like to join our fun and dynamic team, go ahead and apply! We can't wait to learn all about you. You can expect to hear from a manager soon to schedule an interview if we think you are the right fit for BFRG. Thank you for your time and good luck!

Big Fish Restaurant Group is an Equal Opportunity Employer that recruits and hires qualified candidates without regard to race, religion, sex, sexual orientation, age, national origin, ancestry, citizenship, disability or veteran status.

Benefits

Competitive Pay

Medical, Dental, Vision Insurance

Paid Vacation Time

Advancement Opportunities

Supportive Team Environment

Meal Discounts

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