

## Lead Business Process Analyst

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## Lead Business Process Analyst

**Hybrid – Charlotte, NC**

**12-month Contract (W2), Weekly Pay (40 hours/week)**

**Pay Rate: \$70-90/hr, negotiable**

Calculated Hire is in search of a Lead Business Process Analyst for our Fortune 100 Financial Services company. You will be responsible for the following components:

### Job Description:

Improve the over-all state of CIB Operations, and specifically map and implement a grass-roots trading payment processing system.

Intake requirements from Product Owners to process assess project needs.

Create visual process mapping to identify affected products and lines of business.

Utilize existing global payment systems to support the build of the payment platform.

Drive accountability for assigned initiatives, limit risk exposure, and create efficiencies as appropriate.

Review strategic approaches and effectiveness of support function and business performance.

Perform assessments through fact finding and data requiring creative approaches to solving complex issues, and develop appropriate solutions or recommendations.

Make decisions in highly complex and multifaceted situations requiring solid understanding of business group's functional area or products, facilitate decision making and issue resolution, and support implementation of developed solutions and plans.

Collaborate and consult with members of the Business Execution team and team leaders to drive strategic initiatives.

Influence, guide and lead less experienced Strategy and Execution staff within the group.

#### Required Qualifications:

5-10 years of experience in a combination of the following: Global Payment Systems (SWIFT, CHIPS, AML), Process Flow Mapping Systems (VISIO, JIRA, Confluence, Excel)

Banking/Financial Services Industry (Commercial, Investments, Capital Markets, or Treasury)

#### Desired Qualifications:

5 years' experience of project management including program level reporting, and evidence of decision making through prioritization process

Highly motivated individual with ability to drive results through leadership

Ability to identify strategic opportunities and make specific recommendations. Ability to identify inefficient and/or ineffective processes and provide solution options

Aptitude to structure multiple tasks and work in an organized manner under pressure and time constraints

Flexibility to manage multiple distinct work streams simultaneously

Strong written communication and interpersonal skills, with demonstrated capacity to develop relationships and work with multiple departments (e.g. Sales & Trading, Middle/Back Office, Finance, Compliance, Technology, Collateral, Reconciliations)

Proficient knowledge of MS Office (PowerPoint, Project, Visio, Excel, Word)

Capital Markets knowledge is a plus

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