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LEAD SALES ASSOCIATE-PT in WASHINGTON, PA S17257

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Company: Dollar General

Location: United States

Category: other-general

Overview

Dollar General Corporation has been delivering value to shoppers for more than 80 years. Dollar General helps shoppers Save time. Save money. Every day. by offering products that are frequently used and replenished, such as food, snacks, health and beauty aids, cleaning supplies, basic apparel, housewares and seasonal items at everyday low prices in convenient neighborhood locations. Dollar General operates more than 18,000 stores in 47 states, and we're still growing. Learn more about Dollar General at .

Job Details

GENERAL SUMMARY:

Function as a Cashier and/or Stocker and act in a lead capacity in the absence of the Store Manager or Assistant Store Manager. Assist in setting and maintaining plan-o-grams and programs. Provide exemplary customer service. Perform other duties as necessary to maximize profitability, customer satisfaction, and teamwork, while protecting company assets and reducing losses.

DUTIES and ESSENTIAL JOB FUNCTIONS:

Unload trucks according to the prescribed process for the store.

Follow company work processes to receive, open and unpack cartons and totes.

Stock merchandise; rotate and face merchandise on shelves and build merchandise displays.

Restock returned and recovered merchandise.

Order zones and drop shipment categories, following prescribed ordering practices, as assigned by the Store Manager.

Assist in plan-o-gram implementation and maintenance.

Assist customers by locating merchandise.

Bail cardboard and take out trash; dust and mop store floors; clean restroom and stockroom.

Greet customers as they enter the store.

Maintain register countertops and bags; implement register countertop plan-o-grams.

Operate cash register and flatbed scanner to itemize and total customer's purchase; bag merchandise.

Collect payment from customer and make change.

Clean front end of store and help set up sidewalk displays.

Help to maintain a clean, well-organized store and facilitate a safe and secure working and shopping environment.

Provide superior customer service leadership.

Follow company policies and procedures as outlined in the Standard Operating Procedures manual, Employee Handbook, and company communications.

Open and/or close the store under specific direction of the Area Manager.

In the Absence of the Store Manager or Assistant Store Manager:

Authorize and sign for refunds and overrides; count register; make bank deposits.

Assist in maintaining strict cashier accountability, key control, and adherence to company security practices and cash control procedures.

Monitor cash levels and make appropriate drawer pulls as directed by the Store Manager.

Monitor cameras for unusual activities (customers and employees), if applicable.

Supply cashiers with change when needed.

Complete all required paperwork and documentation according to guidelines and deadlines as assigned.

Qualifications

KNOWLEDGE and SKILLS:

Ability to perform mathematical calculations such as addition, subtraction, multiplication, division, and percentages.

Knowledge of cash handling procedures including cashier accountability and deposit control.

Ability to perform IBM cash register functions.

Knowledge of cash, facility and safety control policies and practices.

Effective interpersonal and oral & written communication skills.

Understanding of safety policies and practices.

Ability to read and follow plan-o-gram and merchandise presentation guidance.

WORK EXPERIENCE and/or EDUCATION:

High school diploma or equivalent and six months of supervisory experience (or related experience/training) preferred.

Relocation assistance is not available for this position.

Dollar General Corporation is an equal opportunity employer.

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