

Luxury Fitter and Tailor

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Company: Alts (fka Alteration Specialists)

Location: New York

Category: other-general

Alts (fka Alteration Specialists) of New York is looking for a Lead Fitter/Tailor

We are looking for a dynamic professional Fitter/Tailor, distinguished by their charisma, technical prowess, and professional integrity. This role will include fittings, sewing on the machine, building client relationships and supporting the tailor shop manager. This is a full time role in New York, with salary, full benefits, and opportunities for future growth.

Responsibilities

Client Relationship Management and Fittings

- Maintain a professional, warm, welcoming studio environment

- Conduct Fittings according to the Alteration Specialists Standard

- Build relationships with clients, influencers, brands and stylists

- Make every client feel welcome, and confident in the skills of you and your team

Machine Production and Sewing

- Demonstrate that you are meeting personal production targets

- Cultivate proficiency with mens, womens, and bridal alterations as well as alterations of difficult fabrics

Analytics

Constantly be evaluating processes that are not efficient and come up with solutions to better optimize our organization

Inform front desk of all re-alterations

Keep track of and scan your production during the day and communicate with front desk to confirm accuracy

Attributes

You are a **skilled communicator**. You're both a great listener and an effective speaker and writer. You treat sensitive information with respect and discretion.

You are **respectful, compassionate, and empathic**. You have a calming demeanor and a way of building trusting, caring relationships with ease.

You are **mission driven**. You are motivated to help change the fashion industry, and move towards a more sustainable future and serve as an excellent ambassador for a cause you believe in.

You are **systematic**. You derive pleasure from being highly organized, creating order, and checking things off your list.

You are **detail-oriented**. You take pride in delivering beautifully altered garments and you meticulously check work for accuracy.

You are **thoughtful**. You can anticipate the needs of your tailoring team and clients, and feel committed to proactively creating a supportive environment for all. You are able to recognize how your individual role feeds into the larger organization's objectives.

You have great **professional integrity**. You take ownership over your work, ask for help when you need it, and are committed to your own growth and development.

Experience

7-10 years of alteration tailoring experience required

2-3 years of general fitting experience required

1 year of fitting both mens and womens garments required

Proficiency in English required

This is a mid-career role.

Why the Role is Compelling

As the Fitter/Tailor for an Alts team, you would play an integral role in creating a welcoming and professional environment that has a profound impact on some of the most important events and days in a client's life. You would establish rewarding relationships with the studio's clientele and partner community, and serve as an expert talent for any alteration jobs that walk into the studio. You would feel the support of a tight-knit tailoring and operations team, and the excitement of being part of a growing, multi-studio operation disrupting the fashion industry with many opportunities to grow as quickly in your career as the brand is growing.

Alts is committed to working with and fairly rewarding the best talent in the industry. We believe in treating people right - through fair compensation and benefits, comprehensive training, thoughtful management and specific attention to growth and development of our staff.

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