Manager, Collaboration / Productivity Engineering

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Company: WomenTech Network

Location: United States

Category: other-general

About NetApp

We're forward-thinking technology people with heart. We make our own rules, drive our own opportunities, and try to approach every challenge with fresh eyes. Of course, we can't do it alone. We know when to ask for help, collaborate with others, and partner with smart people. We embrace diversity and openness because it's in our DNA. We push limits and reward great ideas. What is your great idea?

At NetApp, we fully embrace and advance a diverse, inclusive global workforce with a culture of belonging that leverages the backgrounds and perspectives of all employees, customers, partners, and communities to foster a higher performing organization. -George Kurian, CEO

Job Summary

NetApp IT supports a user community of ~ 20,000 users globally. The Microsoft 365 ecosystem is used extensively throughout the organization and is critical to the NetApp communications and collaboration fabric.

This role will be responsible for ensuring that the Microsoft 365 ecosystem is performant, compliant, secure, and leveraged to its maximum potential / elegantly integrated with related systems to ensure a seamless and productive user experience. A vision for the art-of-the-possible is as important as a command of the technology. The ideal candidate should have strong technical understanding and the management experience to lead a team of 3-4 ICs, along with the ability to work collaboratively, excellent communication skills, and a proven track record of delivering high-quality, highly-usable collaboration and productivity solutions.

Job Requirements

Participate in and lead regular staff meetings with technical team, and cross-functional teams to understand functional business need, develop functional specifications, technical designs, and or workflow requirements.

Ensure that projects and development efforts are documented and changes are managed.

The Microsoft Office 365 multi-region Email backend

Microsoft SharePoint and OneDrive backend, centralized client configuration / management

Intune and Autopilot

Microsoft Teams backend and advanced client configuration / management

Windows and Azure Active Directory, DNS, DHCP

Power Platforms backend configuration and management

Experience in hybrid Active Directory environments

General 365 tenant configuration, management, and backup / recovery platforms

Related Azure systems and services

Microsoft 365 compliance features, capabilities, and their management

M/O 365 security / hardening & related best practices

Microsoft Identity and Access Management services

Excellent communication skills, including the ability to communicate technical information to non-technical peers

Excellent verbal and written communication skills

Proactive delivery of communication and follow-up

Excellent organizational skills and attention to detail

Education

5+ years of managing Microsoft systems

3+ years of experience managing scaled environments on the O/M 365 platform

3+ years of people management experience

Experience with 8k+ user environments across multiple regions

Bachelor's Degree in related area of study or equivalent professional experience

Did you know…

Statistics show women apply to jobs only when they're 100% qualified. But no one is 100% qualified. We encourage you to shift the trend and apply anyway! We look forward to hearing from you.

Why NetApp?

In a world full of generalists, NetApp is a specialist. No one knows how to elevate the world's biggest clouds like NetApp. We are data-driven and empowered to innovate. Trust, integrity, and teamwork all combine to make a difference for our customers, partners, and communities.

We expect a healthy work-life balance. Our volunteer time off program is best in class, offering employees 40 hours of paid time off per year to volunteer with their favorite organizations. We provide comprehensive medical, dental, wellness, and vision plans for you and your family. We offer educational assistance, legal services, and access to discounts. We also offer financial savings programs to help you plan for your future.

If you run toward knowledge and problem-solving, join us.

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