

Nissan Master Certified Technician

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Company: Newton Nissan of Gallatin

Location: Gallatin

Category: other-general

Summary:

We are seeking a highly skilled and experienced Nissan Master Certified Technician to join our team. The ideal candidate will be proficient in diagnosing, repairing, and maintaining Nissan vehicles to the highest standards of quality and customer satisfaction. As a key member of our Service Department, the Nissan Master Certified Technician will play a crucial role in ensuring the reliability and performance of our customers' vehicles.

What We Offer:

Competitive Compensation Plan

Career Growth Opportunities

Work / Life Balance

Flexible Schedules

Paid Holidays

Positive Work Culture

Health Benefits (Medical, Dental, Vision)

Financial Savings Plan (401K)

Opportunity to Pick-Up Additional Hours

Employee Vehicle Purchase and Service Discounts

Ongoing Training and Education (via Nissan / Our Company Programs)

What You Will Do:

Perform diagnostics, inspections, maintenance, and repairs on vehicles (including, but not limited to Nissan vehicles) according to manufacturer specifications, warranty guidelines, and dealership standards.

Utilize advanced diagnostic tools and special service equipment to test components and to identify and address issues with automotive systems including engine, transmission, electrical, steering, suspension, brakes, air conditioning, and other vehicle systems.

Complete repairs accurately and efficiently as specified on repair order, ensuring quality workmanship and adherence to safety protocols.

Maintain detailed records of all services performed, including parts used, labor hours, and diagnostic findings.

Communicate effectively with Service Advisors and customers to explain repair recommendations, answer questions, and provide exceptional customer service.

Proactively identify and discuss with Service Advisor if additional services may be needed, including providing an estimate of time required for additional repairs.

Stay up-to-date on the latest Nissan technologies, service procedures, and diagnostic techniques through ongoing training and certification.

Collaborate with other team members to achieve departmental goals and deliver exceptional service experiences for our customers.

Adhere to dealership policies and procedures, including safety guidelines, warranty standards, and Service Department protocols.

Maintain a clean and organized work area, including tools, equipment, and service bays.

Assist in mentoring and training junior Service Technicians as needed.

What You Need:

High school diploma or equivalent; completion of automotive technical training program preferred.

Current certification as a Nissan Master Certified Technician or equivalent ASE certification in these areas (e.g., Engine Repair, Transmission, Drivability, Electrical/Electronic Systems, Cooling System, Steering and Suspension, Brakes, HVAC, etc.).

Minimum of (3) three years of experience as an automotive technician, with a focus on Nissan vehicles preferred.

Strong teamwork skills.

Proficiency in operating diagnostic tools and equipment, including scan tools, oscilloscopes, and digital multimeters.

Strong mechanical aptitude and troubleshooting skills, with the ability to diagnose and repair complex automotive issues.

Excellent attention to detail and time management skills, with the ability to prioritize tasks in a fast-paced environment.

Effective communication skills, both verbal and written, with the ability to read and comprehend written instructions and guidelines, as well as explain technical concepts to non-technical individuals.

Ability to lift and carry heavy objects, bend, stoop, kneel, and stand for extended periods.

Willingness to participate in ongoing training and professional development opportunities; with ability to learn new technology, tools, and repair/service procedures and specifications.

Valid driver's license, automobile insurance, and clean driving record.

Who We Are:

Newton Nissan of Gallatin is part of Newton Motor Group. We don't want to honk our own horn, but we are a privately-owned auto group that has received numerous awards from DealerRater, Automotive News, Tennessee's Top Workplaces, and JD Power! We have dealerships in Tennessee, Alabama, and Kentucky that focus on providing a stress-free and enjoyable buying experience for customers seeking modern automotive solutions and maintenance services.

We do this by:

Being family-oriented with a genuine and welcoming work environment.

Creating an inclusive and diverse culture of talented people.

Offering a variety of opportunities for financial success and career growth.

Investing in and supporting charitable causes as well as civic engagements in our communities.

Newton Nissan of Gallatin is an equal opportunity employer that is committed to diversity and inclusion in the workplace.

We prohibit discrimination and harassment of any kind based on race, color, sex, religion, sexual orientation, national origin, disability, genetic information, pregnancy, or any other protected characteristic as outlined by federal, state, or local laws.

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