

NOC Technician

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Company: The Select Group

Location: Austin

Category: installation-maintenance-and-repair

NOC Technician:

The Select Group is looking for a NOC Technician for one of their top telecommunication clients.

This is going to be a long-term contract, located in Austin, TX. The shift will be Sunday –

Wednesday, 12:30 pm – 11:00 pm CST.

NOC Technician Requirements:

Prior Networking experience - experience working in a NOC environment

Telecom/Internet Service Provider experience (highly preferred!)

Strong Networking knowledge:

Cisco-based commands

OSI Model

Routing protocols

High speed data, digital video, VOD, switch, LAN/WAN networking

Knowledge/experience providing technical network support, network surveillance/monitoring, and troubleshooting hardware, software, voice/data communication systems, etc.

Interpersonal communicator with effective issue resolution, critical thinking, and time

management skills.

Familiar with ticketing systems, inventory tools, monitoring tools, email systems and/or element management systems

Nice to Have Skills:

CCNA or Network+ Certification (*highly preferred!*)

Cell tower back-haul or commercial experience with Juniper, Alcatel, Cisco, Adva and/or JSDU equipment

Familiar with Telecom technologies, Multi-System Operator (MSO), Hybrid Fiber Coax (HFC) and/or CPE devices used in Cable

Understanding of fault isolation and troubleshooting

NOC Technician Responsibilities:

Plans and implements enterprise networks and related hardware and software.

Designs and documents network architecture.

Performs assessments on existing technologies to determine performance and capacity gaps.

Establishes security (firewalls, intrusion detection), connectivity and access parameters.

Provides recommendations to optimize network infrastructure. Tests and tunes security devices and systems.

Programs routers and switches. Implements communications technologies (data or voice).

Manages network services from planning phase through implementation.

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