

United States Jobs Expertini®

PHARMACY/TECHNICIAN

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Company: Kroger

Location: Dublin

Category: healthcare-practitioners-and-technical

Provide exceptional customer service to help people live healthier lives by treating our customers/employees in a fair and ethical manner, providing a safe, clean, inclusive environment, being a responsible member of the community, providing the right products, services, and care at the right time with fair and accurate pricing. Provide direct patient intervention by providing health and wellness services and experiences relevant to the patient as allowable by and consistent with state and federal laws. Demonstrate the company's core values of respect, honesty, integrity, diversity, inclusion and safety.

- Support company health and wellness initiatives
- Understand and adhere to Health Insurance Portability and Accountability Act (HIPAA) regulations and the company's policies regarding the same
- Assist pharmacist in all responsibilities except those that require a pharmacist's professional judgement
- Provide a stellar customer experience while accurately and efficiently completing all steps of reception, data entry, adjudication, and product dispensing
- Understand and follow the company guidelines on the operation of the cash register and follow all cashier handling policies to prevent loss including tendering electronic fund transactions such as Credit/Debit Cards, EBT and Gift Cards, as well as cash and check transactions
- Understand and adhere to guidelines on accepting and tendering vendor coupons, limits on cash shortages and company shrink guidelines
- Answer phone and triage calls and answer inquiries as appropriate

- Complete billing procedures adequately to assure best value to the customer and the company
- Count, measure and prepare specified product using company best practices
- Put away legend orders, including Central Fill deliveries
- Maintain departmental standards including keeping clean and organized work stations and customer waiting areas
- Understand and follow the company guidelines on computerized inventory management, control, and ordering of all medications, devices, supplements and supplies
- Understand and perform ordering functions with primary and secondary wholesalers
- Comply with and reinforce all food safety, sanitation and safety regulations/guidelines/procedures and programs according to company, local, state, and federal health code regulations; identify unsafe conditions and notify store management
- Comply with local, state and federal regulations; report all illegal activity, including robbery, theft or fraud
- Must be able to perform the essential job functions of this position with or without reasonable accommodation

Minimum

- High School Diploma or GED
- Must be 18 years old
- Meets minimum state requirements to perform the functions related to the position
- Ability to handle highly confidential information

Desired

- Any equivalent experience of a pharmacy clerk
- Any previous comparable experience
- EPRN familiarity

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