United States Jobs Expertini®

Program Development Associate Manager - Houston

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Company: Zimmer Biomet

Location: United States

Category: business-and-financial-operations

JOB DESCRIPTION

*Please note, this role is in the Houston, TX market.

At Zimmer Biomet, we believe in pushing the boundaries of innovation and driving our mission forward. As a global medical technology leader for nearly 100 years, a patient's mobility is enhanced by a Zimmer Biomet product or technology every 8 seconds.

As a Zimmer Biomet team member, you will share in our commitment to providing mobility and renewed life to people around the world. To support our talent team, we focus on development opportunities, robust employee resource groups (ERGs), a flexible working environment, location specific competitive total rewards, wellness incentives and a culture of recognition and performance awards. We are committed to creating an environment where every team member feels included, respected, empowered, and recognized.

What You Can Expect

The ROSA Program Development Associate Manager builds successful programs by aligning with key Hospital and Facility stakeholders (including surgeons, OR and other facility staff as necessary), ROSA Capital sales colleagues, ROSA Program Development Managers and local implant teams to onboard and subsequently drive system utilization with the ROSATM One Cranial Platform.

How You'll Create Impact

Lead surgical teams through training pathways designed to educate and train surgeons, staff, and administrators on the ROSA™ system

Using available tools/resources/materials, develop support plans with hospital administrators, surgeons, and staff to launch, promote, and develop robotic programs

During periodic ROSA Program Review meetings with hospital administration and surgeons, provide relevant data and analysis to drive feedback and recommendations aimed at helping the hospital meet its established goals

Provide on site support for product demonstrations and educational initiatives to build local and regional market awareness

Lead surgical teams through training pathways designed to educate and train surgeons, staff, and administrators on the ROSATM system

Perform new system installations, preventative maintenance, and troubleshooting and repair for installed ROSATM systems following established processes

Follow all internal communication and documentation policies (QA)

Responsible for key administration duties

Promote the highest levels of customer satisfaction through the timely response of customer inquiries, clear and effective communications, and professional appearances

Facilitate training of new employees in the Program Development role

Attend product trade shows and annual trainings as required

Provides support for MedEd events as required

This is not an exhaustive list of duties or functions and might not necessarily comprise all of the essential functions for purposes of the Americans with Disabilities Act.

What Makes You Stand Out

Proven track record of achieving strong results

Strong interpersonal and communication skills

Strong presentation and demonstration skills

Your Background

B.S. in Engineering or M.S/Ph.D in Neuro or Biological Science

3 – 5 years experience of field support, engineering, or other customer facing function preferably with a medical device company

Excellent communication, organizational and customer relation skills

Ability to work without specific direction on daily activities

Ability to determine one's own schedule based on business needs

Ability to apply technical knowledge to solve varied and complex problems, potentially ones not previously encountered

Travel Expectations

Up to 80%

EOE/M/F/Vet/Disability

Compensation Range: \$98,000

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