

United States Jobs Expertini®

PT Sales Associate Cashier

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Company: Food Lion

Location: Springfield

Category: other-general

At Food Lion, Associates are the most important assets to our organization. We want associates to have meaningful careers full of variety and challenges. Each associate contributes to the overall success of Food Lion, and in return, we strive to provide all associates with a fulfilling work experience and reward performance and commitment. We are committed to the professional development of our associates through on-the-job learning opportunities and training.

JOB DESCRIPTION

Count on me - We know what to do, we make it easy, we do our part and we care!

Job Title: Cashier (Sales Associate)

Success Factors Job Code: 1300617 Department: Front End Reports To: Customer Service Manager

Primary Purpose: To provide fast, easy, flexible and friendly service to our customers through the achievement of Food Lion customer service standards. To be friendly, courteous and cooperative with other store associates. Responsible for assisting the Customer Service Manager and the Assistant Customer Service Manager in maintaining standards according to Front End Standard Practice Manual, maximizing sales through excellent customer service.

Duties and Responsibilities: Smile and provide prompt, accurate and friendly service while engaging customers to create a positive shopping experience

Greet each customer and uses his or her name whenever possible

Unload customers' groceries from cart to belt-unload items for ease of bagging such as grouping cold items together

Check the bottom of every cart and under all baby seats for items before completing an order

Follow correct bagging procedures for the correct use of bags by type

Scan customers' order and handles the payment transaction, per standard practice

Avoid personal conversations with other associates when customers are present

Follow

procedures in handling cash, checks, coupons, gift cards, partner cards, food stamps and WIC vouchers Follow procedures for refunds and error correction Make every attempt to maintain accurate cash control Follow procedures and performs overrides Identify customers needing assistance and offers to take the customer's order to their car Maintain alertness and calls for assistance when needed to service customers per service standards Check prices quickly and accurately Is courteous and helpful to other associates Wear the Food Lion uniform with apron, complete with name badge, when on duty, has a neat and clean appearance while adhering to the Food Lion dress code Retrieve shopping carts from the parking lot and cart corrals utilizing the tether strap per standard practice Ensure work station and front end area of the store has a neat and clean presentation Report any register malfunction to the Customer Service Manager or MOD Ensure the MVP savings center KIOSK is filled with paper and properly working Adhere to all company guidelines, policies and standard practices Observe and correct all unsafe conditions that could cause associate or customer accidents Notify QA of any cleaning issues or maintenance required on front end Successfully complete computer based training (CBT) and training aid courses Perform all other duties as assigned

Qualifications: High school graduate or equivalent preferred Effective communication and customer service skills Ability and willingness to learn multiple tasks and technical requirements of the job Ability to perform the technical requirements of cashier and service center Must meet minimum age requirements to perform specific job functions Must be able to meet the physical requirements of the position, with or without reasonable accommodations

Physical Requirements: Ability to use computers and other communication systems required to perform job functions Perform repetitive hand and arm motions Bend and lift products weighing up to 15 lbs. continuously, 25 lbs. frequently, and 50 lbs. on occasion Pull or push up to 75 lbs. on occasion Stand 100% of the time, frequently walking short distances Be able to handle a variety of substances associated with cleaning and packaging materials, fresh fruits, vegetables, house plants/flowers and household cleaners Use hands to frequently/continuously handle currency (paper and coin) as well as operate a variety of equipment such as cash register, lottery machine (where applicable), scanner, computer, and calculator Frequent reaching and grasping at waist level: occasionally above shoulder or below waist level Meet established volume activity standards for the position Tolerate working in extreme hot/cold temperatures for up to 20 minutes at a time Have sufficient visual ability to check ID cards, checks, invoices and other written documents

BOTTLES where applicable: Move empty bottles and containers

from the front end to the back room Food Lion provides equal employment opportunities to all associates and applicants for employment without regard to race, color, religion, sex (including pregnancy, childbirth and related conditions) national origin, age, disability, sexual orientation, veteran status, gender identity or gender expression or any other characteristic protected by law. If you have a disability and require assistance in the application process, please contact our Recruiting Department at recruiting@foodlion.com

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