## **United States Jobs Expertini®**

## **Retail Sales Consultant**

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Company: True Network Solutions Location: Port Orchard Category: other-general

Retail Sales Consultant Job Details Job Location Port Orchard, WA - Port Orchard, WA Position Type Full-Time/Part-Time \*\*Retail Sales Consultant\*\*\*\*Full Job Description\*\* \*\*Position Summary\*\* True Network Solutions is looking for a passionate Retail Sales Consultant to fill out our in-store team. Part tech guru, part sales our team builds trust, explains services, and strives to meet all the customers needs. You will interact with customers shopping for technology and help them find the complete service solutions, such as 24/7 In-Home Tech support and device set-up. Kickstart your career with this position located in your local Walmart store.\*\*Responsibilities\*\* \*\*Technical Support\*\*Assist customer at the counter and over the phone with tech-related questions.\*\*Cell Phone Repair\*\* Following Trues guidelines, diagnose and replace various parts of iPhone hardware. \*\*In-Store Sales\*\* Sell add-on services such as In-Home TV Installation to in-store customers (with commission). \*\*Salary\*\* \* \$11.00-\$14.00 per hour \* Full-time and Part-time available \* Additional earning opportunities with commissions \*\*Benefits\*\* \* 401(k) \* Dental, Health, and Vision insurance \* Paid time off\* Advanced service solution training \* On-the-job-sales training \*\*Schedule\*\* \* Monday to Friday\* Weekends \*\*Equal Opportunity\*\* True Network Solutions, Inc is proud to be an Equal Employment Opportunity and Affirmative Action employer. We do not discriminate based upon race, religion, color, national origin, gender (including pregnancy, childbirth, or related medical conditions), sexual orientation, gender identity, gender expression, age, status as a protected veteran, status as an individual with a disability, or other applicable legally protected characteristics. All employment is decided based on gualifications, merit, and business need. \*\*Basic Requirements\*\* \* High School Diploma or equivalent \* 6+ months working in retail

years of customer service experience\* Experience troubleshooting computers, phones, tablets, etc. \* Proficient in Microsoft Office \* Must pass comprehensive background check and drug screen \*\*Preferred Requirements\*\* \* Experience working with phone hardware, such as replacing cell phone screens\* Basic experience troubleshooting smart home products such as Google Home, doorbell camera, smart plugs etc. \* Bilingual Spanish-speaking preferred

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