

Sales Associate HUGO BOSS Outlet Vila do Conde (f/m)

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Company: Hugo Boss

Location: Boston

Category: other-general

Sales Associate HUGO BOSS Outlet Vila do Conde (f/m) HUGO BOSS Portugal & Companhia | Porto | Portugal | Tempo inteiroWe are looking for Sales Associates in the new HUGO BOSS Factory Outlet in Vila do Conde (f/m). Full Time and Part Time. In your role as a Sales Associate, you are passionate about our products and brand to provide Customer Service Excellence at all times whilst building a loyal customer base of repeat shoppers to drive commercial success.* Deliver Customer Service Excellence whilst building a loyal customer base of repeat shoppers * Responsible for CRM data gathering & quality management * Contribute to achieve the locations performance targets and individual KPIs * Support in transaction, complaint & return handling * Participate in regular trainings to continuously develop * Support in all operations for loss prevention and stock management* Proficient utilization of business systems & latest technology * Drive the use of all available tools and ensure procedures are executed and policies followed * Previous retail, hospitality or customer service experience along with an excellent understanding of premium fashion industry * Excellent interpersonal and communication skills at all levels* Demonstrate strong commercial acumen and brand knowledge* Ability to be flexible & adaptable to the need of the business * Willingness to constantly learn & develop * High cultural knowledge & awareness* Proactive and positive attitude * Fluent English speaker * Competitive salary, commission and attractive benefits* Global career path for specialists and leadership* Tailored trainings and development opportunities * International and inspirational working environment with a dynamic work culture

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