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Salesforce Lead / Architect

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Company: Infogain Location: Charlotte Category: other-general

Infogain is a human-centered digital platform and software engineering company based out of Silicon Valley. We engineer business outcomes for Fortune 500 companies and digital natives in the technology, healthcare, insurance, travel, and retail industries using technologies such as cloud, microservices, automation, IoT, and artificial intelligence. We accelerate experience-led transformation in the delivery of digital platforms. Infogain is also a Microsoft (NASDAQ: MSFT) Gold Partner and Azure Expert Managed Services Provider (MSP).

Infogain has offices in California, Washington, Texas, the UK, the UAE, and Singapore, with delivery centers in Seattle, Houston, Austin, Kraków, New Delhi, Mumbai, Pune, and Bengaluru.

Salesforce Lead / Architect

Charlotte, NC (Hybrid)

RESPONSIBILITIES

Responsible for conducting Business Process Review, designing and architecting the overall technical solution, hands-on development, coordination with offshore team, supporting the user training, UAT and deployment.

A minimum of 12 years of experience in technology implementation for full lifecycle enterprise software projects. A minimum of 8+ years of experience in implementation of Salesforce projects.

Proficient with Salesforce automation and customization tools, especially Visualforce, Lightning Web Components, SOAP and REST APIs, Workflow Rules, Approval Processes, Process Builder and Flow, Apex Triggers, Apex Classes, Batch Apex, Scheduled Apex, Apex Tests, Apex Email Services, SOQL

Experience with Sales Cloud, Service and Community Cloud and proficient in building custom applications on Platform

Experiencing in Salesforce Integration using REST and SOAP API. Should be able to integrate external, 3rd party systems with Salesforce using web services.

Experience configuring Computer telephony integration (Avaya)

Experience configuring DocuSign.

Experience using Conga Composer for document generation.

Excellent Client facing and good communication skills. Conducting Business Process Review

Onshore-Offshore Coordination

Must be Hands on and open for coding challenge during interview process.

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Cross References and Citations:

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