

United States Jobs Expertini®

SEASONAL-Bell Person

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Company: Ocean Casino Resort

Location: Atlantic City

Category: other-general

The Bellperson is responsible for providing prompt and courteous service to all customers while handling luggage and guest property.

Position Responsibilities

Responsible for maintaining accurate property information through daily use of intranet, email and other forms of communication

Assists customers with their luggage and provides information with respect to available services and facilities within the hotel and casino

Receives baggage, tags it and gives ticket to customer

Responsible for the coordination of luggage flow within and outside of the property

Provides prompt, courteous and efficient service to all customers, promoting positive customer relations

Orients customers to room facilities by explaining the different features available in the room, including the operation of the air-conditioning unit, television and other special features provided

Offers to retrieve ice and order other amenities such as extra pillows or cribs

Delivers keys and other amenities to room upon request

Exposure to casino related environmental factors including but not limited to secondhand smoke, excessive noise, and stress related to servicing customers in a high pressure and fast paced environment

Must be able to work holidays and weekends, as well as flexible shifts and/or unusual hours

Must be able to stand for an entire shift and be able to move throughout the Casino/Hotel areas

Must be able to lift -push-pull up to 100 lbs

Must be able to read, write and understand English

Communicate with end users on quality issues

Knowledge of computer skills and knowledge of software applications

Essential Functions

Exposure to casino related environmental factors including but not limited to secondhand smoke, excessive noise, and stress related to servicing customers in a high pressure and fast paced environment

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Requirements

High School Diploma or equivalent qualification preferred

One year in Customer Service experience required

Benefits

Training & Development

Free Meal while on shift

Free Parking

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