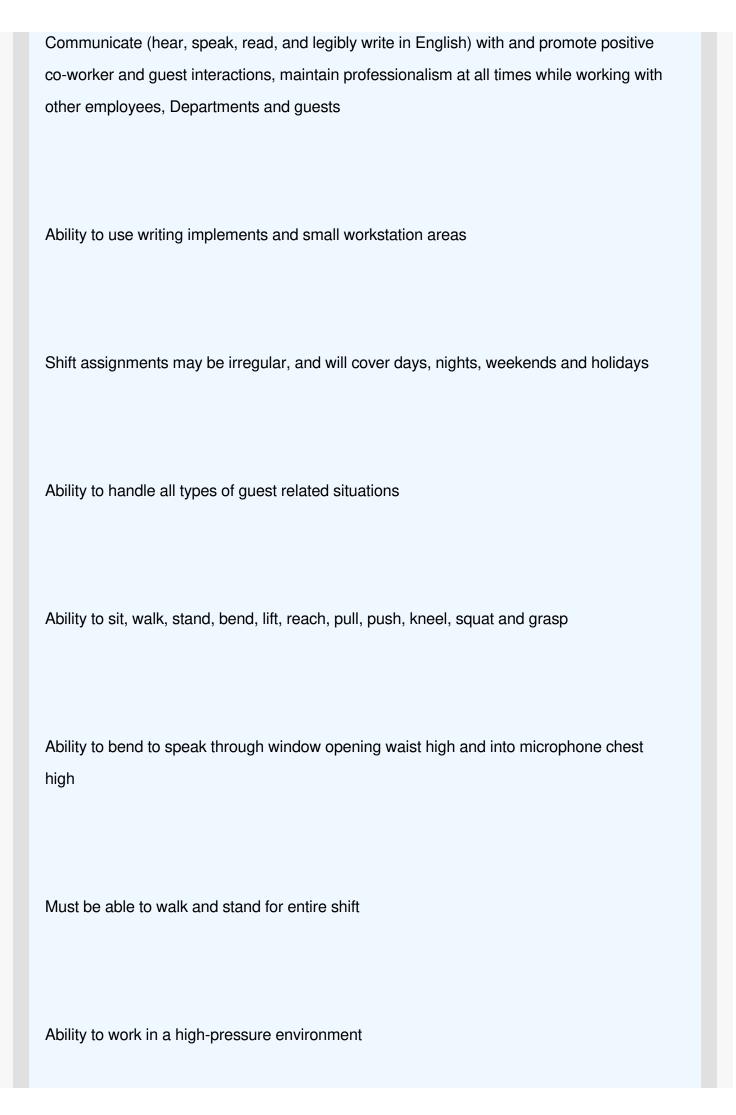
United States Jobs Expertini®

SEASONAL- In Room Dining Order Taker

Apply Now
Company: Ocean Casino Resort
Location: Atlantic City, New Jersey
Category: other-general
About the Role
The In Room Dining Ordertaker is responsible for answering phone calls and taking in room dining and amenity orders over the phone.
Position Responsibilities
Dispatching in room dining orders and amenity orders to servers
Up sell and promote items

Answer guest questions regarding Food & Beverage Menu
Responsible for inputting order into point of sales system in a timely manner
Responsible for closing all open checks to the appropriate account
Excellent phone and customer service skills. Good memory, detail oriented with keen awareness of surroundings
Good organizational and computer skills
Performs all other related and compatible duties as assigned.
Excellent phone and customer service skills
Essential Functions



What's Required
Minimum of 6 months' experience as an Order Taker in high volume and/or Room Service environments
Ability to effectively communicate with guests, co-workers and management
High School Diploma or equivalent
Ability to effectively communicate in English
Apply Now
Cross References and Citations:
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