

United States Jobs Expertini®

Senior 911 Operations Engineer

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Company: DISH

Location: Littleton

Category: other-general

Company SummaryDISH, an EchoStar Company, has been reimagining the future of connectivity for more than 40 years. Our business reach spans satellite television service, live-streaming and on-demand programming, smart home installation services, mobile plans and products, and now we are building America's First Smart Network™. Today, our brands include EchoStar, Hughes, DISH TV, Sling TV, Boost Infinite, Boost Mobile, DISH Wireless, OnTech and GenMobile.**Department Summary**Our Wireless Technology organization is transforming the future of connectivity. We're doing it by building the country's first virtualized, standalone 5G wireless network from scratch. The foundation of a connected world, it's a network free of the limitations of the past, and flexible enough to satisfy all the social, economic and transformative needs of the changing world **Job Duties and Responsibilities**DISH Wireless seeks a Senior E911 Operations Engineer to join its Regulatory Engineering and Operations team, reporting to the Head of Regulated Services. Responsibilities include monitoring, testing, and troubleshooting E911 Emergency Services, ensuring compliance with FCC regulations. Ideal candidates will have expertise in wireless E911 technologies, including 4G (LTE) and 5G (NR) call flows, and familiarity with Location-Based Services (LBS) technologies. In this role, you will: Monitor and maintain E911 system stability and performance. Diagnose and resolve technical issues, collaborating with internal teams and vendors. Implement system enhancements and maintain compliance with regulatory requirements. Document processes and procedures, participate in Root Cause Analysis reviews, and contribute to E911 roadmap planning. Define and track Key Performance Indicators (KPIs) for E911 performance and compliance. **Skills, Experience**

and RequirementsAs a successful Senior 911 Operations Engineer, you will have: A Bachelor's degree in Engineering, Science, Telecommunications, or relevant fields, with at least 5 years of wireless engineering or operations experience, or equivalent job experience.Strong technical expertise in emergency communication, E911 and LBS systems, and telecommunications networks, with a focus on compliance with FCC Rules and Regulations.Demonstrated career progression and skill development.Effective communication and critical thinking skills, serving as a technical consultant for other teams.Availability for periodic maintenance, on-call duties, and oversight of network change management and testing.Understanding of E911 Key Performance Indicators (KPIs) for performance tracking and reporting, incident management, and Root Cause Analysis.Ability to manage multiple concurrent testing and troubleshooting efforts independently.#LI-SH6

Salary RangesCompensation: \$96,250.00/Year - \$137,500.00/Year BenefitsWe also offer versatile health perks, including flexible spending accounts, HSA, a 401(k) Plan with company match, ESPP, career opportunities, and a flexible time away plan; all benefits can be viewed here: DISH Benefits. The base pay range shown is a guideline. Individual total compensation will vary based on factors such as qualifications, skill level, and competencies; compensation is based on the role's location and is subject to change based on work location. Candidates need to successfully complete a pre-employment screen, which may include a drug test and DMV check. This will be posted for a minimum of 3 days or until the position is filled.

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