

Senior Catering Manager - James Madison University Dining

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Company: Aramark

Location: harrisonburg

Category: other-general

Job Description

The Sr. Catering Services Manager is a leadership position which leads all aspects of catering solutions and special events within JMU Dine. This position will lead the Catering team to complete events or catering delivery requests in line with customer expectations and service standards.

Job Responsibilities

Develop and complete catering solutions to meet customers? needs

Develop and maintain effective client and customer rapport

Deliver consistent quality in planning and carrying out events

Facilitate the delivery of prepared food and set up of events crafted from banquet event orders

Assist clients in planning special events and providing creative solutions to clients? needs

Train and lead catering employees to ensure catering and event standards are followed ensuring quality in final presentation

Provide completed Banquet Event Orders to team and provide quality assurance all requests are met prior to event

Responsible for delivering food and labor targets

Responsible for execution of catering events of varied size and scope including staffing and management

Ensure accurate reporting of all catering related revenue, expenses, and receivables

Recruit, train, schedule and develop team members

Ensure compliance with all food, occupational, and environmental safety policies

At Aramark, developing new skills and doing what it takes to get the job done make a positive impact for our employees and for our customers. In order to meet our commitments, job duties may change or new ones may be assigned without formal notice.

Qualifications

Requires at least 2-3 years of experience

Requires 2-4 experience in a management role

Experience working in higher education setting and/or large scale catering events preferred

Previous experience in events, hospitality and catering required

Requires a bachelor's degree or equivalent experience

Available to work event-based hours

Must have excellent communications skills

Complete Food Handlers and Alcohol Service Certifications as required

Requires occasional lifting, carrying, pushing, and pulling up to 50 lb.

Ability to stand for extended periods of time

About Aramark

Our Mission

Rooted in service and united by our purpose, we strive to do great things for each other, our partners, our communities, and our planet.

At Aramark, we believe that every employee should enjoy equal employment opportunity and be free to participate in all aspects of the company. We do not discriminate on the basis of race, color, religion, national origin, age, sex, gender, pregnancy, disability, sexual orientation, gender identity, genetic information, military status, protected veteran status or other characteristics protected by applicable law.

About Aramark

The people of Aramark proudly serve millions of guests every day through food, facilities, and uniform services in 19 countries around the world. Rooted in service and united by our purpose, we strive to do great things for each other, our partners, our communities, and our planet. We believe a career should develop your talents, fuel your passions, and empower your professional growth. So, no matter what you're pursuing - a new challenge, a sense of belonging, or just a great place to work - our focus is helping you reach your full potential. Learn more about working here at [aramark.com](#) or connect with us on [Facebook](#), [LinkedIn](#), and [Twitter](#).

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