

Store Associate - Shortage Control

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Company: Burlington

Location: Newark

Category: other-general

LOCATION 729 Broad Street Newark NJ US 07102

Overview

New Store Opening in Newark, NJ in Spring 2024!

Join our team as a Shortage Control Associate and contribute to a secure shopping environment while delivering exceptional customer service!

As a Shortage Control Associate (SCA), your role directly impacts the store's security and the overall shopping experience for our customers. By exhibiting command presence, knowledge of theft trends, and a positive impression of control, your presence at store entrances, exits, and high-risk areas will contribute to mitigating theft and creating a safe and enjoyable shopping environment.

You will engage with our customers and associates in a manner consistent with our company core values by providing a confident, friendly, and energetic greeting with eye contact and a smile with every interaction.

Your discipline, awareness of your surroundings, and commitment to maintaining safety and security standards will be critical as you monitor the entrance for the entire duration of every shift with a focus on reducing opportunities for theft, shoplifting, and other dishonest activities.

Your confidence, positive attitude and expertise in store shortage reduction programs will positively influence behaviors and allow you to effectively build trust and respect amongst customers and associates.

You will be a valuable partner to store and field leadership by identifying and reporting theft

incidents and/or suspicious subject(s) to your Manager on Duty once identified.

Key Responsibilities:

Command Presence:

Maintain a professional appearance at all times, wearing the designated dress standards, radio and earpiece

Stand positioned at the front of the store, remaining vigilant and aware of your surroundings

Greet every customer entering or exiting the store with a warm smile and a loud, friendly greeting, promoting a sense of control and security

Create a secure environment and reduce opportunities for theft

Knowledge and Communication:

Possess a knowledge mastery of top shortage areas and support programs aimed at theft reduction

Effectively communicate information about theft prevention during store rallies, collaborating with the Manager on Duty

Conduct bag and package checks on store and corporate associates, ensuring adherence to safety and security standards

Understand the role you play in keeping your store and assets safe and secure

Support and Guidance:

Provide support in training associates on shortage reduction programs and processes

Role-model safety as a top priority and address any unsafe practices promptly

Experience and Requirements:

1+ years of experience in customer service, hospitality, retail, AP/LP, or Operations is preferred

Ability to stand and walk for extended periods of time and to visually monitor store

environment

Ability to maintain confidentiality as required

Ability to review, analyze and comprehend business trends

Ability to exhibit a positive demeanor, strong posture, and energetic greeting

Ability to work in fast paced, high-pressure environment with detailed focus and disciplined decision making

Excellence communication with customers and co-workers

Excellent leadership skills that support fostering productive business relationships

If you...

...are excited to deliver great values to customers every day;

...take a sense of pride and ownership in helping drive positive results for a team;

...are committed to treating colleagues and customers with respect;

...believe in the power of diversity and inclusion;

...want to participate in initiatives that positively impact the world around you;

Come join our team. You're going to like it here!

You will enjoy a competitive wage, flexible hours, and an associate discount. Part-time associates, based on hours worked, may be eligible for Burlington's benefits package which includes medical coverage and a 401(k) plan. Part-time associates may also be eligible for up to 4 hours of paid time off annually after one year of service, up to 8 paid holidays, and paid sick time in accordance with applicable law. We are a rapidly growing brand, and provide a variety of training and development opportunities so our associates can grow with us. Our store teams work hard and have fun together! Burlington associates make a difference in the lives of customers, colleagues, and the communities where we live and work every day. Burlington Stores, Inc. is an equal opportunity employer committed to workplace diversity.

Location *US-NJ-Newark*

Posting Number *2024-219108*

Address *729 Broad Street*

Zip Code *07102*

Workplace Type *On-Site*

Position Type *Regular Part-Time*

Career Site Category *Store Associate*

Position Category *New Store Openings*

Evergreen *Yes*

Min *USD \$15.13/Hour*

Mid *USD \$15.13/Hour*

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