

## Store Loss Prevention Investigator

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Company: SEPHORA

Location: Charlotte

Category: other-general

**Job ID:**245838

**Store Name/Number:** NC-Arboretum SC (1254)

**Address:**3321 Pineville Meadows Rd, Charlotte, NC 28226, United States (US)

**Hourly/Salaried:** Hourly (Non-Exempt)

**Full Time/Part Time:**Full Time

**Position Type:** Regular

### Store Loss Prevention Investigator

Sephora Loss Prevention is constantly evolving to ensure we have products available to delight our clients. Our action-oriented Investigators and Managers employ leading edge technology in stores, distribution centers and our Field Support Center to positively impact bottom line results. With respect for all, we act safely to resolve theft situations without disrupting the client experience. We operate with transparency, celebrate openly and foster teamwork in pursuit of our goals.

As a Store Loss Prevention Investigator, you protect the assets of the store against theft. Working with the District Loss Prevention Manager, you will partner with store leadership in the development and execution of Store Shrink Plans.

### Your Responsibilities Include

- Conduct surveillance on the sales floor as well as utilizing CCTV system to identify, observe, and apprehend or deter individuals from committing external thefts

- Adhere to all laws and Sephora policies concerning apprehensions, search and seizure,

and the preservation of evidence

Prepare prompt and complete reports relative to all theft incidents, merchandise recoveries, accident investigations, and audits

Testify in court on behalf of the company, in any case, criminal or civil, to which you are summoned

Heighten and maintain store LP awareness by attending and participating in store meetings, new hire trainings and continuous Beauty Advisor training

Provide support and work in multiple store locations if hired in a multi-store area

Investigate internal theft using a variety of resources, including exception-based reporting, in partnership with District Loss Prevention Managers

Demonstrate our Sephora values: Passion, Innovation, Expertise, Balance, Respect, Teamwork, and Initiative.

**We think you'd be a great fit for this role if you have:**

Minimum 1-year asset protection or loss prevention experience in a retail environment

Flexible availability to work during "peak" retail hours such as nights, weekends, and holidays

Strong communication skills

Ability to stand/walk the sales floor for entire shift, with or without accommodation

Satisfy and maintain all licensing requirements (as required by state or local jurisdiction)

Adherence to Sephora's dress code and other policies in the Sephora Employee Handbook

**While at Sephora, you'll enjoy**

Diversity, Inclusion & Belonging We pledge to create a beauty community where everyone's uniqueness is celebrated, respected, and honored. We will drive diversity, equity, and inclusion in all aspects of our business. We believe in demonstrating our

values with action!

\$21.00 - \$24.75/hr. The actual hourly pay offered depends on various factors, including qualifications for the position and relevant experience; and other legitimate, non-discriminatory business factors specific to the position or location. Sephora offers comprehensive healthcare and wellbeing benefits based on eligibility; 401(k) savings plan; paid time off; employee discount/product perks; tuition reimbursement and employee referral bonus programs.

**While at Sephora, you'll enjoy** meaningful benefits details can be found here: [Click Here](#)

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