

United States Jobs Expertini®

Suites, Sr Supervisor - Food and Beverage

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Company: Hershey Entertainment & Resorts Company

Location: Hershey

Category: other-general

The purpose of the food and beverage supervisor is to provide first level supervision and operational support to an assigned F&B area within Hersheypark.

Hersheypark amusement park spans 121-acres, and welcomes guests to experience Hersheypark Happy all year long! As the largest amusement park in Pennsylvania, Hersheypark is home to more than 70 rides including 15 coasters and 20+ kiddie rides, as well as a zoo, and an entire water park.

Job Duties(Duties marked with an asterisk are essential functions of this job):

Supervise and facilitate F&B operations for assigned area(s) of responsibility. Monitor team members in the assigned area of responsibility and see to the proper execution of F&B standards for food preparation and guest satisfaction.*

Provide on the spot training, coaching, leadership, and instruction to F&B team members.*

Maintain knowledge of F&B offerings at multiple outlets throughout the Entertainment Complex. Demonstrate correct service standards and fill-in as needed to assist operations.*

Monitor daily financial results and report issues and concerns to the area manager. Control expenses through effective staffing, waste monitoring, and resource management.*

Provide hands-on training to employees in order to maintain consistent service standards in support of the Hersheypark brand. Assist in onboarding new F&B team members.*

Provide first line support to guests with issues or concerns. Escalate guest concerns as needed.*

Assist in seasonal event set-ups and other themed projects as needed.*

Perform other duties as assigned.

Qualifications:

Minimum of 2 years of related experience.

Industry Experience - Amusement Park, Food & Beverage

18 years of age or older.

Post-Employment - RAMP, ServSafe

Must have a valid Drivers' License

Completion of high school or GED

Job Demands:

While performing the duties of this job, the employee is required to:

Climbing Ladders Occasional (<33%)

Reaching Forward Frequent (34-66%)

Climbing Stairs Occasional (<33%) (ft maximum height)

Lifting Occasional (<33%) (50lbs maximum weight)

Reaching Overhead Frequent (34-66%)

Finger Dexterity Frequent (34-66%)

Hand/Eye Coordination Constant (> 67%)

Stooping Frequent (34-66%)

Bending Frequent (34-66%)

Sitting Occasional (<33%)

Standing Constant (> 67%)

Walking Frequent (34-66%)

This job requires a good sense of vision (either corrected or uncorrected). Visual ability to operate moving equipment such as a car, truck, golf carts, etc.

This job requires the visual ability to view work at distances of approximately 5 feet (operation and adjustment of machinery).

This job requires the visual ability to perform detailed work at close distances (computer screens, accounting ledgers, using measurement devices).

Must be able to speak and read the English language.

Substantial movements (motions) of the wrists, hands, and/or fingers (Repetitive motion).

The position is subject to noise. There is sufficient noise to cause the worker to shout in order to be heard above ambient noise level.

The position is subject to extreme cold. Temperatures typically below 32° for periods of more than one hour. Consideration should be given to the effect of other environmental conditions, such as wind and humidity.

The position is subject to both environmental conditions. Activities occur inside and outside.

The position is subject to outside environmental conditions. No effective protection from the weather.

The position is subject to environmental conditions. Protection from weather conditions but not necessarily from temperature changes.

Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time.

Hershey Entertainment and Resorts is an Equal Opportunity Employer

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