

United States Jobs Expertini®

Systems Administrator (Research)

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Company: General Dynamics Information Technology

Location: Wright-Patterson AFB

Category: other-general

Transform technology into opportunity as a Systems Administrator (Research) with GDIT. A career in enterprise IT means connecting and enhancing the systems that matter most. At GDIT you'll be at the forefront of innovation and play a meaningful part in improving how agencies operate.

At GDIT, people are our differentiator. As a Systems Administrator (Research) you will help ensure today is safe and tomorrow is smarter. Our work depends on a TS/SCI cleared Systems Administrator (Research) joining our team to support our intelligence customer in Wright-Patterson AFB, OH.

HOW A SYSTEMS ADMINISTRATOR (RESEARCH) WILL MAKE AN IMPACT

As a Systems Administrator, you will work closely with both on-site and remote users to coordinate site visits and upgrades, provide on-site and remote resolution support for trouble calls and provide TIER 2/3 support of Windows workstations and servers, including Web servers, network attached storage devices, and stored data in support of business processing requirements.

Job Duties:

- Systems administration of desktop and server systems connected to local and wide area networks. Desktop system management responsibilities involving account monitoring,

security, Operating System (OS) installation, and other local area system administration related functions.

- Provide support for implementation, troubleshooting and maintenance of IT systems and management of system infrastructure and any processes related to these systems
- Provide support to IT systems including day-to-day operations, monitoring and problem resolution for all of the client/server/storage/network devices, mobile devices, etc.
- Provide Tier 2 and Tier 3 problem identification, diagnosis and resolution
- Provide support for the escalation and communication of status to agency management and internal customers
- Install/load operating system and application software
- Isolate and resolve hardware and software problems involving the applications, the operating system, the hardware, the communications infrastructure, or any combination thereof
- Troubleshoot, maintain integrity and configure network components along with implementing operating systems enhancements to improve reliability and performance
- Perform software installations and upgrades to Windows operating systems and layered software packages and maintains them in accordance with established policies, procedures and service level agreements; evaluation and installation of software/hardware patches and resolution of software related problems associated with COTS/GOTS

products

- Create and follow procedures to maintain and manage multiple linked databases including security, data safety and integrity, disaster recovery, and bulk data import/exports.
- Conduct routine and emergency maintenance of assigned data center equipment
- Communicate/coordinate scheduled preventive maintenance windows with potentially impacted customers
- Collaborate and contribute to the development, administration, and testing of backup and recovery plans
- Ensure systems are secure to STIG guidelines by utilizing tools such as Retina and HBSS
- Maintain operational, configuration, and other standard operating procedures (SOPs).
- Verify system availability with existing Enterprise tools

WHAT YOU'LL NEED TO SUCCEED:

Requirements:

- Bachelor's Degree and 5+ years of relevant experience or an equivalent combination of education and years of experience.
- Must have Security+ certification or DoD 8570 Level II equivalent within 90 days of hire
- TS/SCI Clearance required and eligibility to obtain CI Poly
- Windows, and/or Storage administration
- Experience working with trouble reporting and tracking systems such as Security+
- Ability to respond to after hour calls provide on-call support
- Ability to travel 0-20% to local area sites as well as other locations with similar architecture/footprint.
- Ability to prioritize and execute tasks in a high-pressure environment.

Location: On Customer Site

US Citizenship Required

GDIT IS YOUR PLACE:

- 401K with company match
- Comprehensive health and wellness packages
- Internal mobility team dedicated to helping you own your career
- Professional growth opportunities including paid education and certifications
- Cutting-edge technology you can learn from
- Rest and recharge with paid vacation and holidays

#RoverGSS

Work Requirements

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Years of Experience

5 + years of related experience

* may vary based on technical training, certification or degree

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Certification

Security + - CompTIA

Travel Required

10-25%

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Citizenship

U.S. Citizenship Required

About Our Work

We are GDIT. A global technology and professional services company that delivers consulting, technology and mission services to every major agency across the U.S. government, defense and intelligence community. Our 30,000 experts extract the power of technology to create immediate value and deliver solutions at the edge of innovation. We operate across 30 countries worldwide, offering leading capabilities in digital modernization, AI/ML, Cloud, Cyber and application development. Together with our clients, we strive to create a safer, smarter world by harnessing the power of deep expertise and advanced technology.

GDIT is an Equal Opportunity/Affirmative Action employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or veteran status, or any other protected class.

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