

## The North Face: Stockroom Supervisor - Natick

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Company: VF Corporation

Location: United States

Category: other-general

### Supervisor

As a Supervisor, you will direct, develop and motivate a team of brand associates, ensuring a consistent best-in-class customer experience that aligns with our brand purpose and values. You will partner with the Store Manager and Assistant Store Manager to maximize profitability by ensuring that customer engagement, merchandising, operations, and community connection are all consistent and in compliance with company standards. You will assume an active role in your own cross functional development through the brand's quarterly DOR rotations and Module-Based Leadership Training Program.

### The North Face, a VF Company

At The North Face We were born to Explore. We were born to Disrupt. We were born to Lead. The North Face is the premier exploration company in the world. Founded in the counterculture of Berkeley, CA in 1966 we have a long and storied legacy of enabling exploration, loving and protecting wild places, and creating iconic and technically advanced product.

We believe that exploration is a mindset – both on the mountain and off the mountain – and it infuses everything we do. As a community of explorers, we stay curious about new ideas, places and people.

By joining The North Face, you will help provide the best gear for our athletes and the modern-day explorer. You will also have the opportunity, tools and environment to more deeply explore the world around you and make meaningful, lasting connections.

### How You Will Make a Difference

Coach and develop staff to exceed individual and store productivity goals.

Engage customers in conversation around The North Face products, activities and local community events.

Supervise floor coverage and activities, including opening and closing store as scheduled.

In partnership with the Store Manager, provide training and ongoing development of store staff in customer engagement and all company programs, policies and procedures.

Support the Store Manager in achieving all financial and operational objectives including expense control, Loss Prevention, store audits, and weekly reporting.

Partner with the Store Manager on the implementation of visual merchandising directives and maintain standards consistent with company brand strategies; ensures merchandise on selling floor is replenished appropriately.

Partner with the Store Manager to ensure compliance and adherence to policies and procedures, standards and practices, and company directives.

Model behavior that respects the background, experience, and cultural differences of others, while upholding the integrity and values of the VF Corporation and the brand.

Promote an environment that encourages participation, creativity, and learning by sharing best practices and building on the ideas of others .

### **What You Bring**

1+ years of store management experience in a fast-paced, highly engaging retail environment

Proven ability to meet and exceed sales results

Ability to work a flexible schedule to meet the needs of the business; will require weekends, evenings, and holidays

Excellent communication skills, both verbal and written

Ability to prioritize tasks in a fast-paced store environment

Proven ability to meet business goals by driving results through store team

Willingness and desire to learn and to share knowledge of products, local community, experiences and activities relevant to the store's customer base

Ability and desire to provide a highly engaging customer experience through individual service, conversation and relationship building

Excellent decision-making ability in a fast-paced environment

Detail orientated

Proficient computer skills including word processing, spreadsheets, and software programs

Experience in a specialty retail environment, outdoor apparel industry or experience with outdoor equipment sales preferred.

High School Diploma or GED

Operate office equipment and technology (i.e., computers, tablets, phones, copier, etc.)

Standing required for entire work shift

Bend, lift, open and move product up to 50 pounds as needed

Use ladders for visual merchandising, light adjustments, and window banner placement

### **Free to Be, Inclusion & Diversity**

As a purpose-led, performance driven company, we strive to foster a culture of belonging based on respect, connection, openness, and authenticity. We are committed to building and maintaining a workplace that celebrates the diversity of our associates, allowing them to bring their authentic selves to work every day.

### **What's In It for You**

**NEVER STOP EXPLORING™**

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