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User Experience (UX) Librarian

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Company: Georgia Tech Library

Location: Atlanta

Category: computer-and-mathematical

User Experience (UX) Librarian (Rank II – III)

About Us

The Georgia Institute of Technology is a top-ranked, public research university established by the State of Georgia in Atlanta in 1885 and committed to developing leaders who advance technology and improve the human condition. The campus is in the heart of Atlanta, a diverse and vibrant city with great economic and cultural strengths. The Institute is a member of the University System of Georgia, the Georgia Research Alliance, and the Association of American Universities. Georgia Tech prides itself on its excellent students and faculty, collaborations, and technology resources, and its commitment to diversity, equity, and inclusion.

The Georgia Tech Library is a member of the University System of Georgia library consortia, Atlanta Regional Council for Higher Education (ARCHE), the Association of Research Libraries (ARL), and the Association of Southeastern Research Libraries (ASERL), and the Association for College and Research Libraries (ACRL). The GT Library works to fulfill the mission and vision of Georgia Tech and is committed to supporting the Institute's new Strategic Plan. The leadership orchestrates our efforts to ensure and maintain a positive, diverse, equitable and inclusive work environment where everyone can thrive.

Job Summary

Georgia Tech Library seeks an innovative and experienced User Experience (UX) Librarian to support student success by using the best practices from UX to improve, manage, test, assess, and troubleshoot online learning for the Georgia Tech Library. In close

collaboration with the Systems Librarian and Web and Discovery Management Librarian, they will optimize library resources and service discovery. They will create and co-create asynchronous instruction using evidence-based methods and train other content creators. In addition, the UX Librarian may perform information, multimedia, or data literacy instruction in a variety of modalities. The User Experience Librarian will serve as an Academic Engagement team member.

Specific responsibilities of the User Experience and Online Learning Librarian include, but are not limited to:

Job Duties

80% Librarianship

Develop and conduct user tests, analyses, and other research methods designed to assess user experiences and needs, especially as it relates to online/asynchronous instruction

Manage and update asynchronous instructional assets

Develop and maintain internal style guides and UX resources for Georgia Tech Library employees

Inform stakeholders of changes in UX and how it applies to the University System of Georgia and Georgia Tech

Coordinate with relevant stakeholders to prioritize and implement recommendations

Provide direct assistance and consulting to content contributors for web-related activities and when help is needed with creating, maintaining, or troubleshooting their web contributions

Monitor, explore, and recommend emerging national trends in library user experience

Collaborate with Team Lead for Instruction and Research of Academic Engagement to develop instructional materials, establish best practices, and stay current with pedagogical developments

Collaborate with Academic Engagement team to create undergraduate-focused instruction materials across the curriculum

Develop asynchronous tutorials to support library topics

Supplement in-person instruction in Academic Engagement for multimedia, data, or information

skills

Advocate for tools or training to support UX or other endeavors connected to online learning

Work with Academic Engagement colleagues to create and maintain departmental workflows and documentation to enable knowledge transfer

Other duties as assigned

10% Scholarship and Creative Endeavors

According to expectations for library faculty members, contribute professionally through scholarship and service to the university and external communities.

10% Service

Foster positive relations with faculty, students, and staff and promote the Institute and Library's commitment to diversity, equity, and inclusion.

Serve on library and university committees as assigned.

Requirements

Minimum Qualifications

This position will be filled at the rank of Librarian II or III. Final determination of rank will be commensurate with experience and professional contributions.

Librarian II

Appointment to this rank requires an appropriate terminal degree, typically an American Library Association (ALA) – accredited master's degree, a degree in a subject related to archival work, and/or in the appropriate area of specialization.

A strong record of scholarship and service demonstrating significant contributions to the librarian/archivist profession.

5 years of professional experience in academic libraries.

Librarian III

Appointment to this rank requires an appropriate terminal degree, typically an American Library Association (ALA) – accredited master's degree, a degree in a subject related to archival work, and/or in the appropriate area of specialization.

A strong record of scholarship and service demonstrating significant contributions to the librarian/archivist profession.

10 years of professional experience in academic libraries.

Preferred Qualifications

Master of Library Science or Master of Library and Information Science or related degree in area 5 or more years in user experience, preferably in an academic library

Demonstrated experience with LMS (Articulate, Canvas, D2L, Moodle, others) and/or CMS (Drupal, Joomla, WordPress, others)

Master of Education in Instructional Design or Online Learning, Bachelor of Arts in Design, or Bachelor of Science in Psychology

Experience with discovery layers

Experience with IRB principles

Up to two (2) years credit for previous professional experience may be given at the time of employment, in which case such credit will be stated in the offer letter.

Applications will be considered beginning April 15, 2024, but the search will continue until the position is filled. A background check must be completed prior to beginning employment.

Compensation

This is a benefits-eligible position with a minimum salary of \$72,400 commensurate with education and experience.

Application Requirements

Faculty status

This is a 12-month faculty position with an effort distribution of 80% librarianship, 10% scholarship, and 10% professional service to the library profession.

The Georgia Tech Library Faculty may enjoy flexible work schedules, teleworking (up to 2 days a week), professional development, and a healthy work-life balance. The library is a 24/7 institution; as such, some nights and weekends may be necessary.

Equal Employment Opportunity

Georgia Tech provides equal opportunity to all faculty, staff, students, and all other members of the Georgia Tech community, including applicants for admission and/or employment, contractors, volunteers, and participants in institutional programs, activities, or services.

Georgia Tech complies with all applicable laws and regulations governing equal opportunity in the workplace and in educational activities. Georgia Tech prohibits discrimination, including discriminatory harassment, on the basis of race, ethnicity, ancestry, color, religion, gender (including pregnancy), sexual orientation, gender identity, national origin, age, disability, genetics, or veteran status in its programs, activities, employment, and admissions. This prohibition applies to faculty, staff, students, and all other members of the Georgia Tech community, including affiliates, invitees, and guests.

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