

# United States Jobs Expertini®

## Veterinary Client Care Specialist

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Company: Ethos Veterinary Health

Location: Nashua

Category: business-and-financial-operations

Ethos Veterinary Urgent Care is hiring a Full-time Client Care Specialist to join our team in Nashua, NH. Our Urgent Care centers bridge the gap between general practice and emergency. Our 2-doctor practices offer care for common urgent cases, including wound management, ear infections, vomiting/diarrhea, and euthanasia. Our urgent care centers are specially designed to deliver efficient care and are furnished with advanced equipment and technologies. Urgent Care Hours of Operation: Monday – Friday = 11 am – 8 PM & Saturday – Sunday = 10 AM – 7 PM Anticipated Schedule: Four 10-hour shifts, every other weekend Week 1: Two 10-hour shifts between M-F + Sa/Su 10a-7p Week 2: M-Th 11a - 8p Compensation: Starting at \$18 - \$20 - will increase with experience! About the Job: Welcome our clients in a friendly, helpful, and compassionate manner. Prepare and review documents and medical records accurately and completely. Educate and advise clients regarding hospital services and practices. Process check-ins promptly and efficiently, schedule and check in regular appointments, and tend to all client requests while always ensuring the highest quality of care and satisfaction for our clients. Process admissions and discharges accurately; schedule follow-up appointments as necessary. Process invoices and payments accurately Assist with other administrative duties such as scanning, faxing, and emailing Answer multiple phone lines promptly and professionally, direct calls, fax, and scan. About You: One year of customer service experience. preferred but will train the right candidate. Ability to work in a fast-paced, highly collaborative environment and commitment to developing long-term relationships with colleagues, clients, and community is required. Detail-oriented with good organizational, communication, and time management

skills. Benefits: Highly competitive and comparable wages based on experience and skill set. \$18- 22/hr. 3 weeks PTO Work/Life Balance.- 4 day work weeks/ Every other weekend off. Scrub and clothing allowance. VetBloom access: RACE-approved continuing education, training, and curriculum library. Room for advancement and investment into your future. Full-time benefits include health, dental, vision, disability, and life insurance, flex spending accounts, 401(k), and Employee Assistance Program. Tags: RVT, Registered Veterinary Technician, Registered Vet Tech, Registered Veterinary Tech, CVT, Certified Veterinary Technician, Certified Vet Tech, LVT, Licensed Veterinary Technician, Licensed Vet Tech, Credentialed Veterinary Technician, Credentialed Vet Tech, Credentialed Veterinary Tech, Veterinary Technician, Veterinary Tech, Vet Tech, Vet Technician, Veterinary Assistant, Vet Assistant, Technician Assistant, Tech Assistant, Kennel Assistant, Kennel Technician, Kennel Tech, Animal Assistant, Veterinary Nurse, Vet Nurse NVA

Compassion-First is now Ethos Veterinary Health We are excited to announce Ethos Veterinary Health as our new name. Ethos is the new, industry-leading community of legacy Ethos Veterinary Health, Compassion-First Pet Hospitals, SAGE Veterinary Centers, and legacy NVA Specialty and Emergency hospitals. This powerful new community brings together a dynamic network of ~145 hospitals, an unmatched team of experts, cutting-edge technology, and an unwavering commitment to the advancement of the animal health profession and better patient outcomes. Our commitments to the industry, the profession, our teammates, and our patients, will not change, and in fact will be stronger than ever, as we forge new ground as this new dynamic community. Ethos Veterinary Health offers a comprehensive benefits program including medical, dental, vision, a 401k with employer match, and paid time off (including sick time) for all eligible employees. The team can provide more information about compensation and benefits for your specific location during the process. For positions based in Colorado, Ethos Veterinary Health provides eligible employees with paid sick and safe leave and public health emergency leave in accordance with the requirements of Colorado's Healthy Families and Workplaces Act. Ethos Veterinary Health is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, age, protected veteran or disabled status, or genetic information. Pursuant to the San Francisco Fair Chance Ordinance, Los Angeles Fair Chance Initiative for Hiring Ordinance, and any other state or local hiring regulations, we will consider for employment any qualified applicant, including those with arrest and conviction records, in a manner

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