

# United States Jobs Expertini®

## Workday Support

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Company: Voya Financial

Location: United States

Category: other-general

**Get to Know the Opportunity:**The Application Support Consultant supports the Application Maintenance IT Manager and Director and is accountable for the tactical Application Maintenance Supplier technical and process governance for a set IT area and portfolio.

**Contributions You'll Make:**Perform design, development, testing and deployment of Workday integrations (internal and Third party) to meet business requirements using EIB, Core Connectors, Cloud Connect, Document Transformation and Workday Studio.Lead and mentor a team of Workday developers, emphasizing high-performance culture.Collaborate with cross-functional teams to gather and analyze integration requirements.Enhance Workday solutions ensuring adherence to best practices and industry standards.Troubleshoot and resolve issues related to Workday configurations and customizations.Work independently or with Integration Lead/Tech Lead and/or Project Manager to participate in integrations delivery.Maintain continuously and support current integrations by resolving defects (if any), enhance and apply required updates, as necessary.Investigate and develop skills in new technologies.Stay up to date with Workday releases and new functionalities and assess their impact on our systems.Maintain clear and organized documentation of software code, specifications, and user manuals.Oversee the development lifecycle, ensuring projects are delivered on time, within scope, and with high-quality standards.Engage with clients and stakeholders to understand their needs and expectations, ensuring the delivery of solutions that exceed expectations.Develop and implement project plans, tracking progress and mitigating risks.

**Minimum Knowledge & Experience**Bachelor's Degree or equivalent in Computer Science, MIS, Engineering or a directly related field,

Master's Degree preferred. Eight + years of software engineering and development or Operations, including five years in technical leadership. Hand on experience in Workday Technical or Techno-functional areas, XML, XSLT, and Workday Studio. Proficient in Reports, Calculated Fields, Performance tuning and Security. Experience with Object transporter migration. Good experience in SOAP/REST APIs/ Web Services. Good experience in creating custom reports & complex calculated fields. Writing well designed, testable, efficient code. Support continuous improvement by investigating alternatives and technologies and presenting these for architectural review. Experience in Application Management would be an added advantage. Knowledge on production support and production incident trouble shooting skills. Deployment and configuration management skill also will add advantage. Good written and verbal communication skills. Required Skills: Workday, Workday Studio, Workday Connectors, Report Writer, BIRT, Linux, Power shell Scripts, XML, XSLT, and, JavaScript.

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